

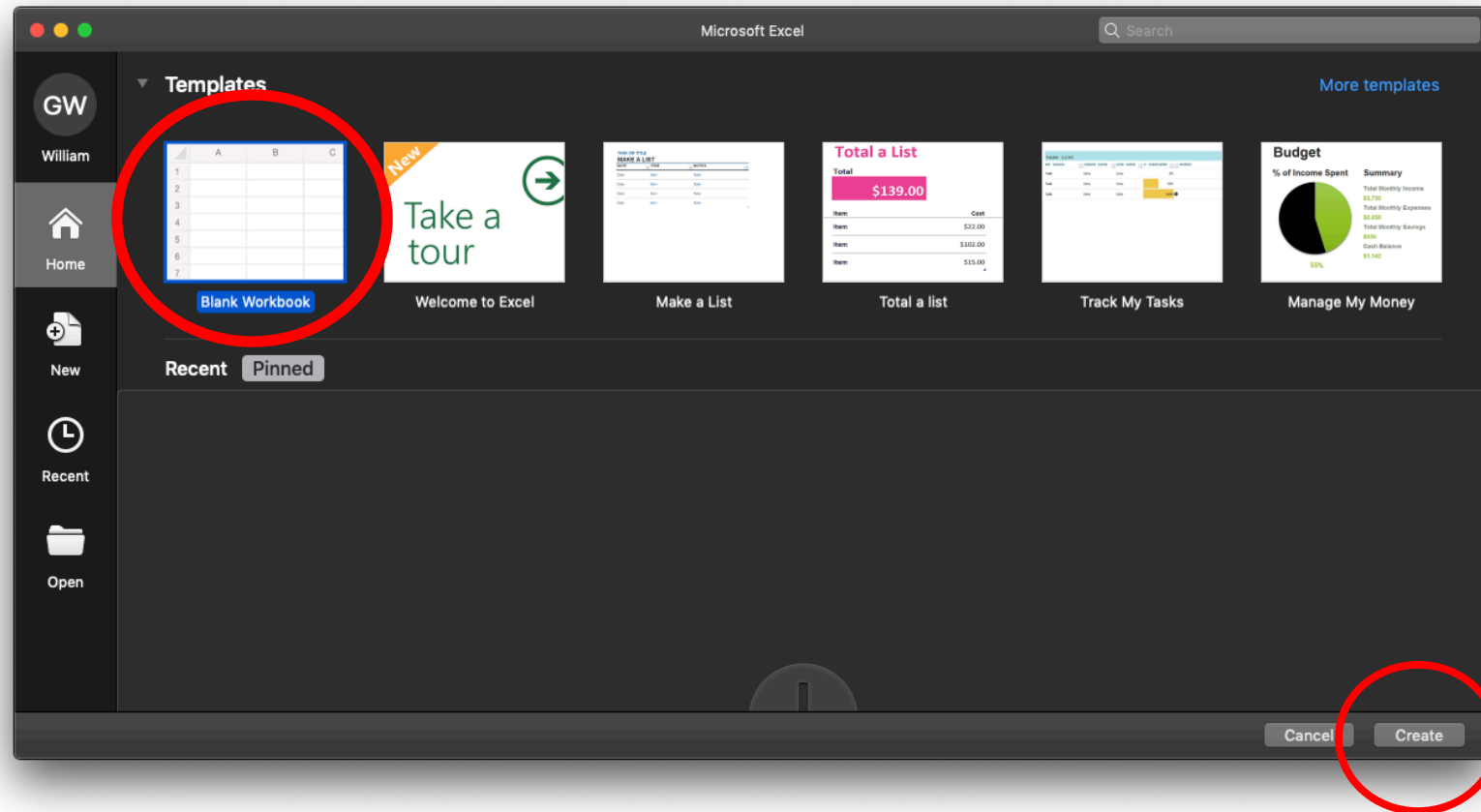
Problem: Files exported as .csv files from WebDev applications contain mangled text in place letters with accent or diacritic marks

### Brianna Isabelle Flynn	test
### Maria Gloria López	test
### Huamantla Biddette Eduek	test

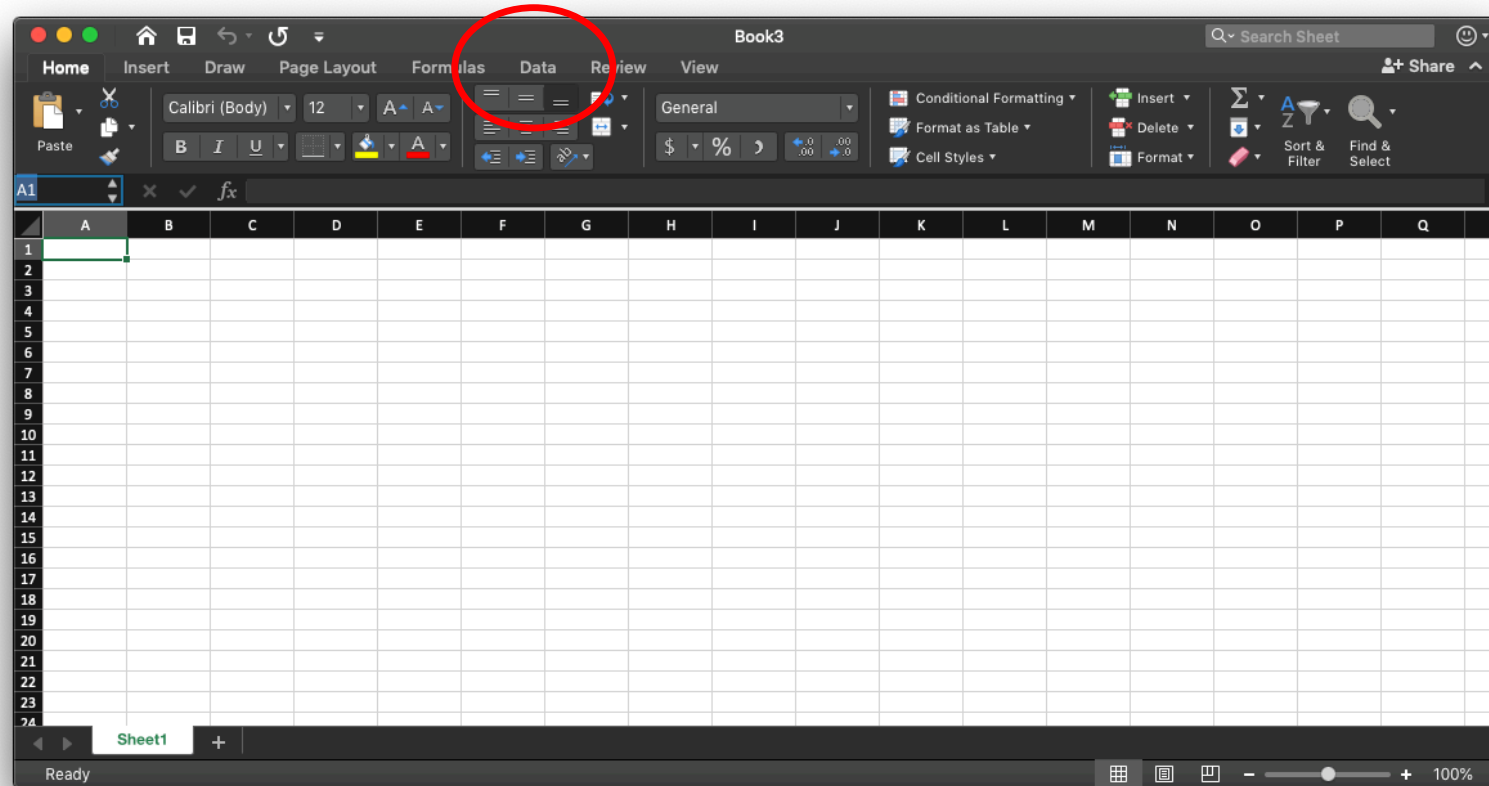
Solution: This is an issue with Excel and it's default handling of files. The underlying data in the export is fine and can be viewed correctly by importing the downloaded file as text in Excel. A general tutorial follows; please consult official Microsoft resources for your specific copy of Excel.

52 Brianna Isabelle Flynn	tes
57 Maria Gloria López	tes
60 Huamantla Biddette Eduek	tes

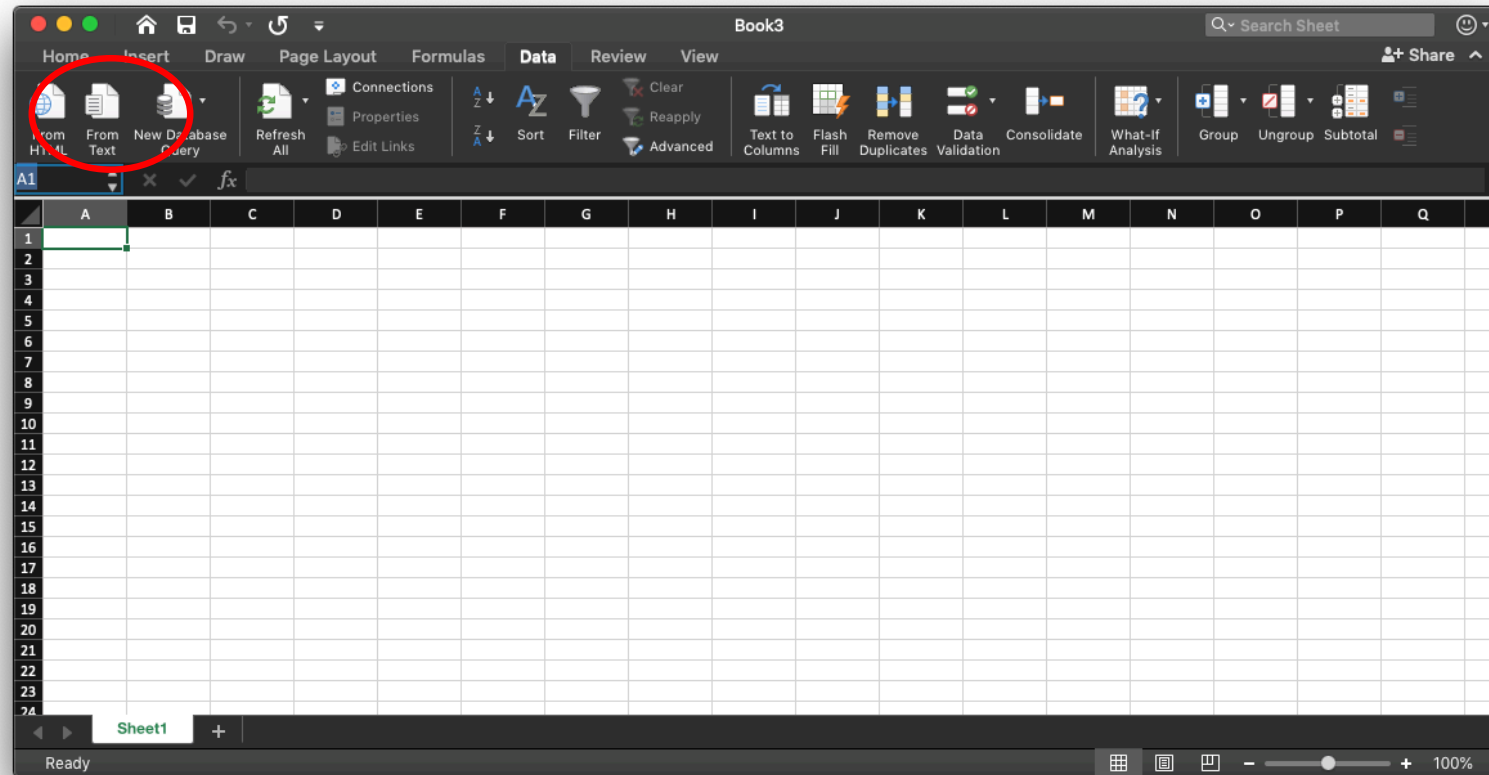
1. Open a new, blank Excel document



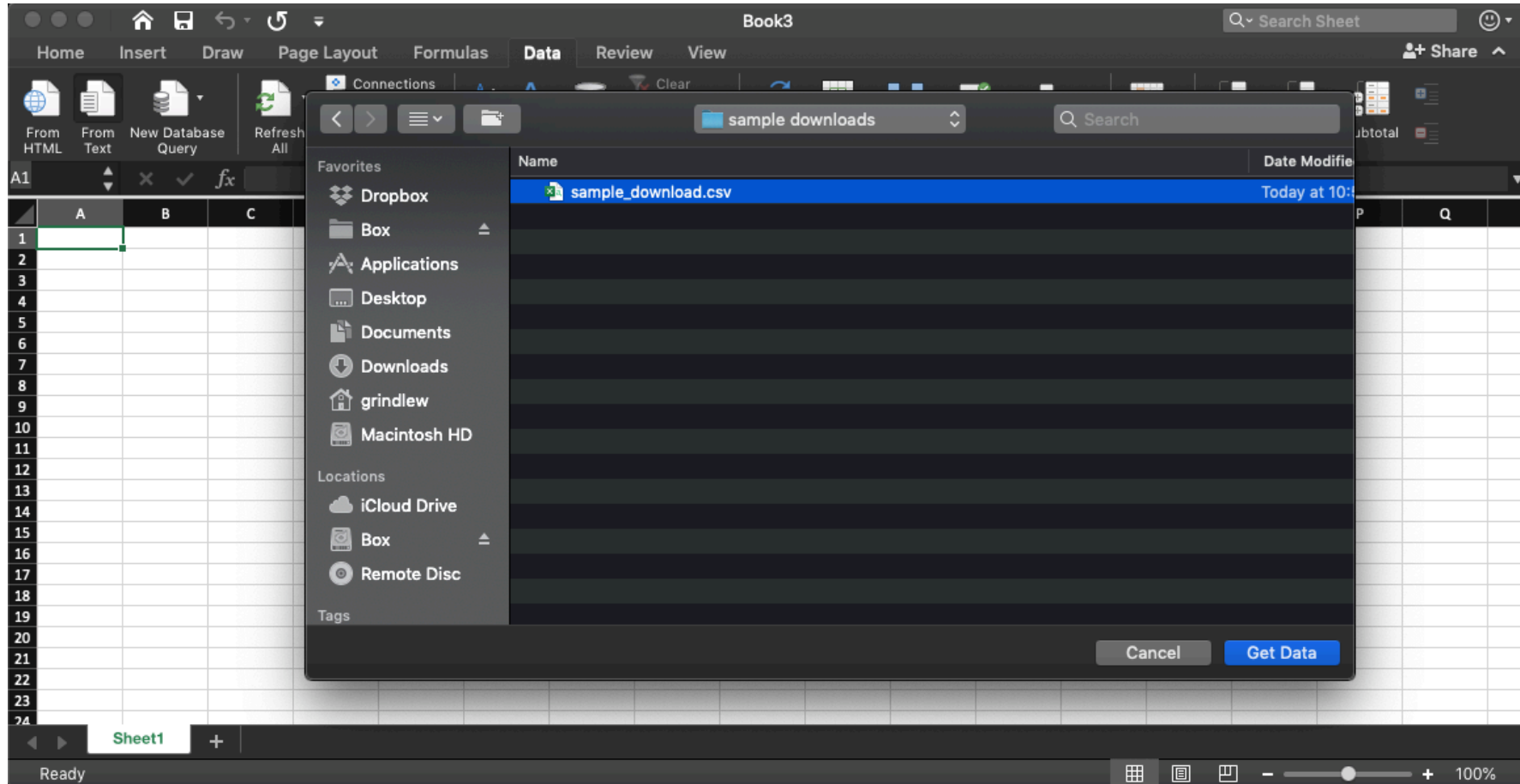
2. Click on the 'Data' header



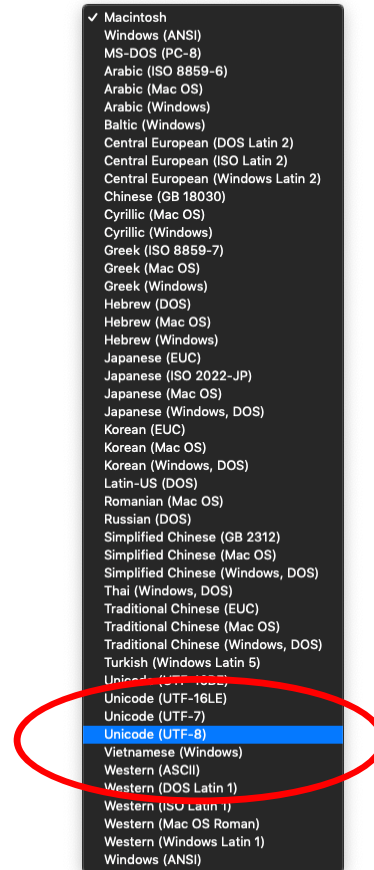
3. Click on 'From Text' icon



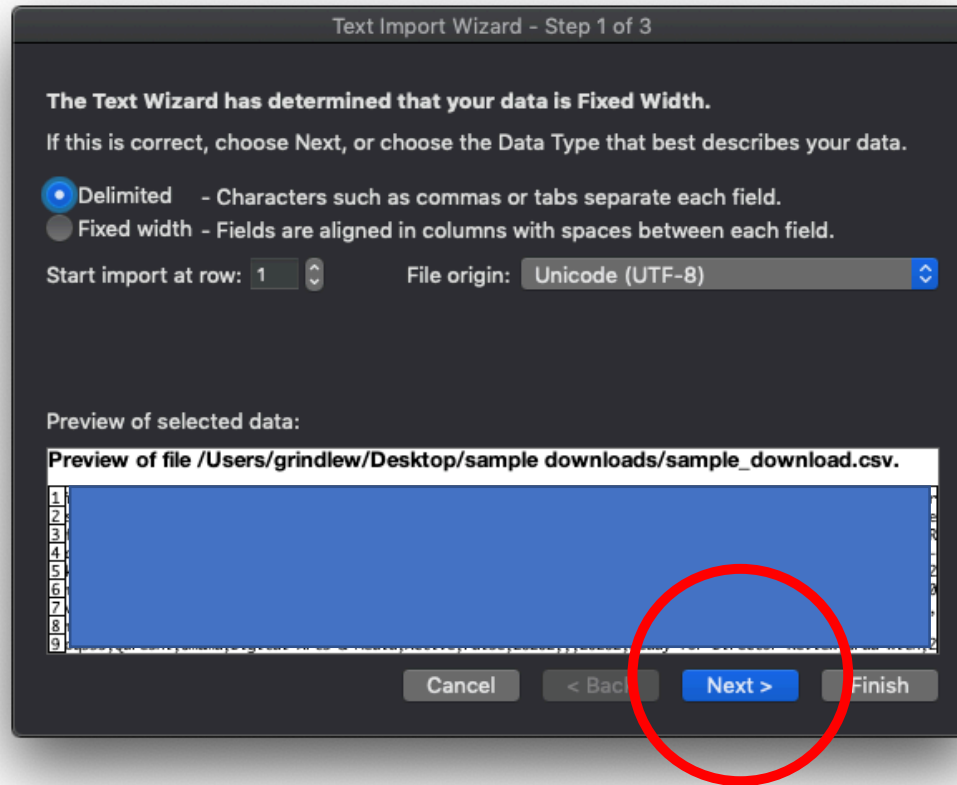
4. Choose the downloaded .csv file



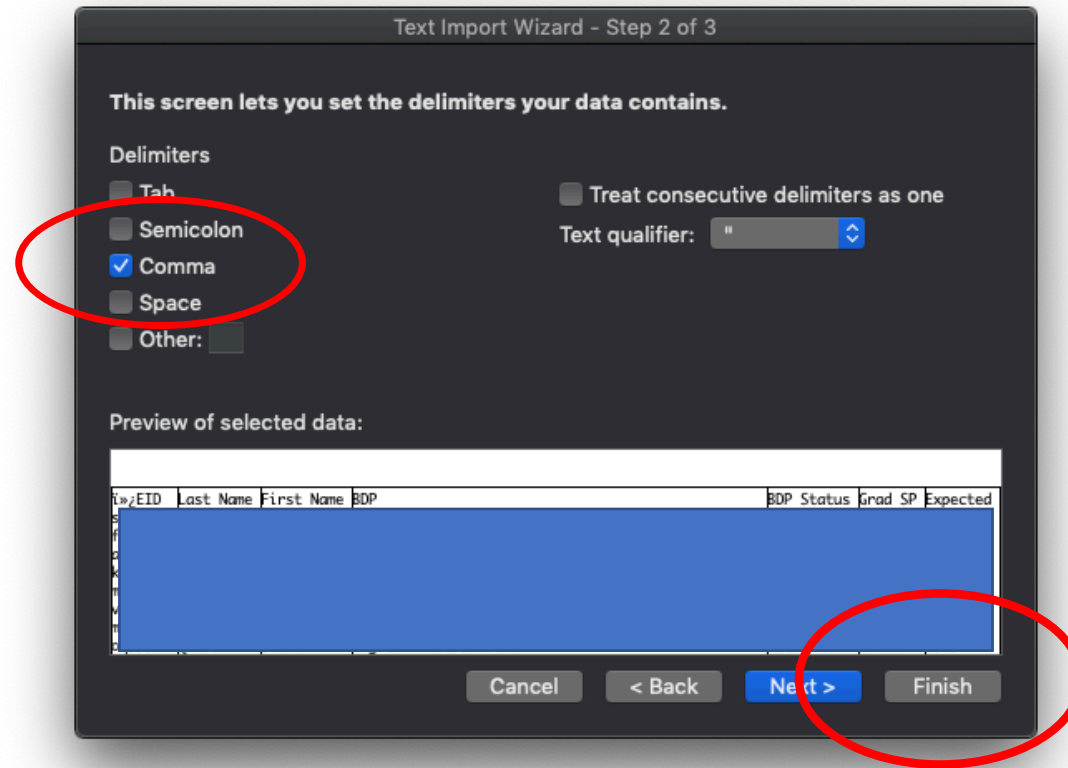
6. In the 'File origin' drop-down, choose 'Unicode (UTF-8)'



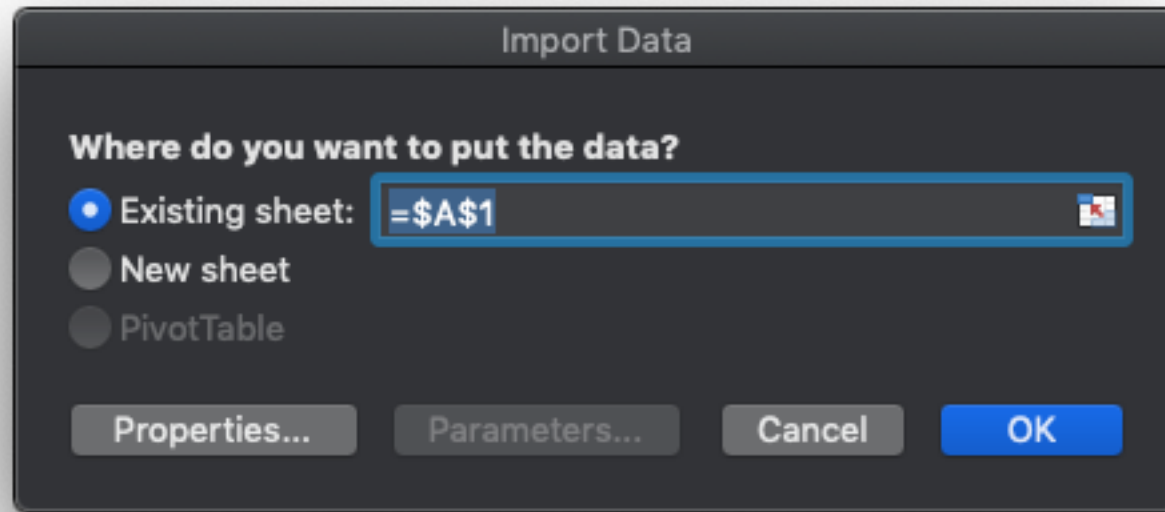
7. Check to see your window looks like this, then click 'Next'



8. Set the 'Delimiters' to 'Comma', then click 'Finish'



9. When the 'Import Data' window appears, make sure the 'Existing sheet' is set to the first cell on the page, then click 'OK'



10. Review your document

- Check your document to see if the correct characters now appear.
- Be sure to save this new document; remember this is a new document you have imported data from the download into, so it needs to be saved on its own.
- If the issue persists, please consult official Microsoft Excel documentation