[it-talk] [it-updates] Informational: Office 365 Authentication Changes - Sept. 14th
1 message

Walker, Stephen C <swalker@austin.utexas.edu>   Tue, Sep 7, 2021 at 10:28 AM
Reply-To: "Walker, Stephen C" <swalker@austin.utexas.edu>
To: "it-updates@utlists.utexas.edu" <it-updates@utlists.utexas.edu>

The University of Texas at Austin
Information Technology Services

FROM: Messaging Tools Team, ITS Campus Solutions

WHAT'S CHANGING?

To improve the security posture of Office 365, a change to authentication services will be made on September 14th, 2021 at 4:00 PM. After the change, all Outlook for Windows clients will be prompted to re-authenticate.

ACTION REQUIRED

- After the change, all Outlook for Windows clients will be prompted to re-authenticate.
- Users of the following Outlook for Windows clients must take the following actions by October 14th, 2021:
  - Outlook 2016 or later: No action required.
  - Outlook 2013: Enable modern authentication (https://docs.microsoft.com/en-us/microsoft-365/admin/security-and-compliance/enable-modern-authentication?view=o365-worldwide).
  - Outlook 2010 or earlier: Upgrade to Outlook 2016 or higher.

SUMMARY

Office 365 supports modern authentication (i.e. OAuth 2.0) for Outlook for Windows clients, but it is not currently enforced for UT Austin's tenant. To ensure compliance with policy, this setting will be enforced beginning September 14th, 2021 at 4:00 PM. Changing this setting will invalidate auth tokens obtained via basic authentication, thus requiring re-authentication for users of these clients.

Outlook for Windows clients version 2016 and later support modern authentication natively, but legacy clients (Outlook 2013 and earlier) do not. To ease this transition, legacy clients will be exempted from the modern auth requirement for 30 days (until October 14th, 2021).

Mitigation steps for legacy Outlook clients are listed in the Action Required section above, and a list of affected users is available upon request.

QUESTIONS?

- Email/Ticket: postmaster@utexas.edu
- UT Service Desk: 512-475-9400

If you have any questions or need further assistance, please contact the Service Desk at 512-475-9400 or help@utexas.edu

For more information about Information Technology Services, please visit our website.

Steve Walker, Principal Software Engineer

The University of Texas at Austin | Information Technology Services | (512) 232-0965

For IT help, please contact the UT Service Desk at (512) 475-9400