

Subject: [it-talk] [it-updates] Informational: Minimum Zoom Client Version Update - Aug. 18
Date: Monday, August 9, 2021 at 9:34:13 AM Central Daylight Time
From: it-talk-request@utlists.utexas.edu on behalf of Mario Guerra
To: it-updates@utlists.utexas.edu

From: Teaching, Learning and Collaboration Services (TLC)

What's Changing and When?

Beginning August 18th, UT Austin's central Zoom tenant (utexas.zoom.us) will require a minimum client version (5.7.4) in order to use the service. Anyone not using a supported version of the client will be presented with a notification banner alerting that an update is required. It will not be possible to either host or join a meeting on our tenant until their client is updated. This change is being made under the guidance of the Information Security Office to improve the overall security posture of the service and is generally considered best practice. In fact, simply updating the client typically resolves most reported Zoom issues while also providing immediate access to new features, such as **Share screen to all Breakout Rooms**.

For more information

Zoom has documentation available on updating the client to the latest version: <https://support.zoom.us/hc/en-us/articles/201362233-Upgrade-update-to-the-latest-version>.

Action Required

In preparation for this change, campus technical staff may wish to begin communicating with their users encouraging them to update their Zoom clients either proactively or when prompted. For those who manage workstations, you can work to ensure the latest Zoom client is deployed.

Questions?

If you have any questions or need further assistance, please contact the Service Desk at 512-475-9400 or help@utexas.edu.

Mario Guerra

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