WORQS Release Notes

Updates – 11-20-2017

EID Search Capability
Users can now search for an EID and it will automatically populate the form. To see the details tied to the EID, simply tab to the next field.

Primary Contact Switch
Users may choose to swap the Primary and Alternate contacts when submitting the form. Simply check the box below the Alternate Contact details and the Alternate Contact will become the Primary Contact.

Multiple Attachments
Users may now attach up to five images or PDFs to a request.

Edit or Cancel Requests Awaiting Approval
Service or CRIB Performance requests that have been submitted, but not yet approved, may be edited or cancelled.

Preauthorize Overtime
When submitting Service or CRIB Performance requests, the user may choose to preauthorize overtime charges.

Updated Capital Projects Search
When searching for Capital Projects, users may now select 'All Active Statuses'.

Improved Work Order Details Page
Charge details start collapsed, allowing users to click through to see the details they need.