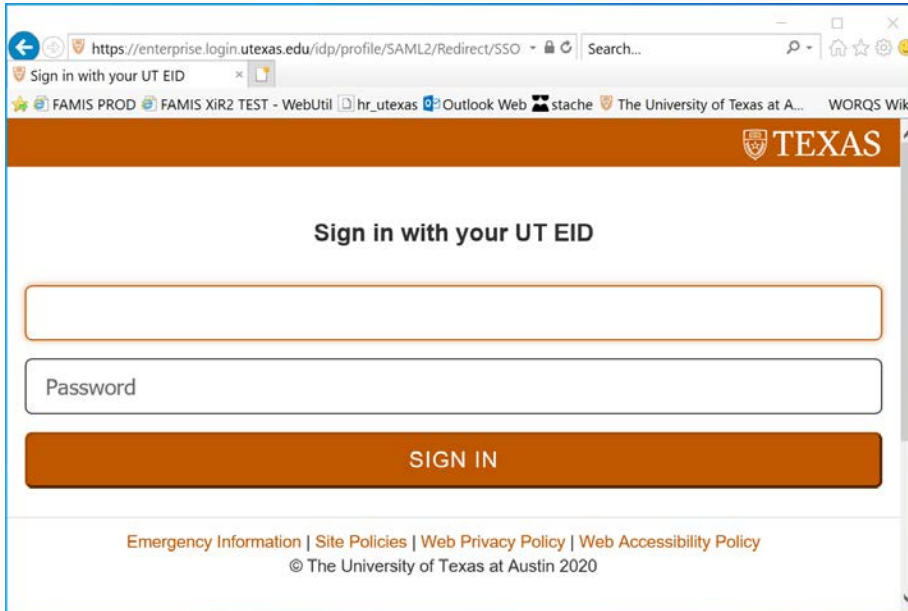


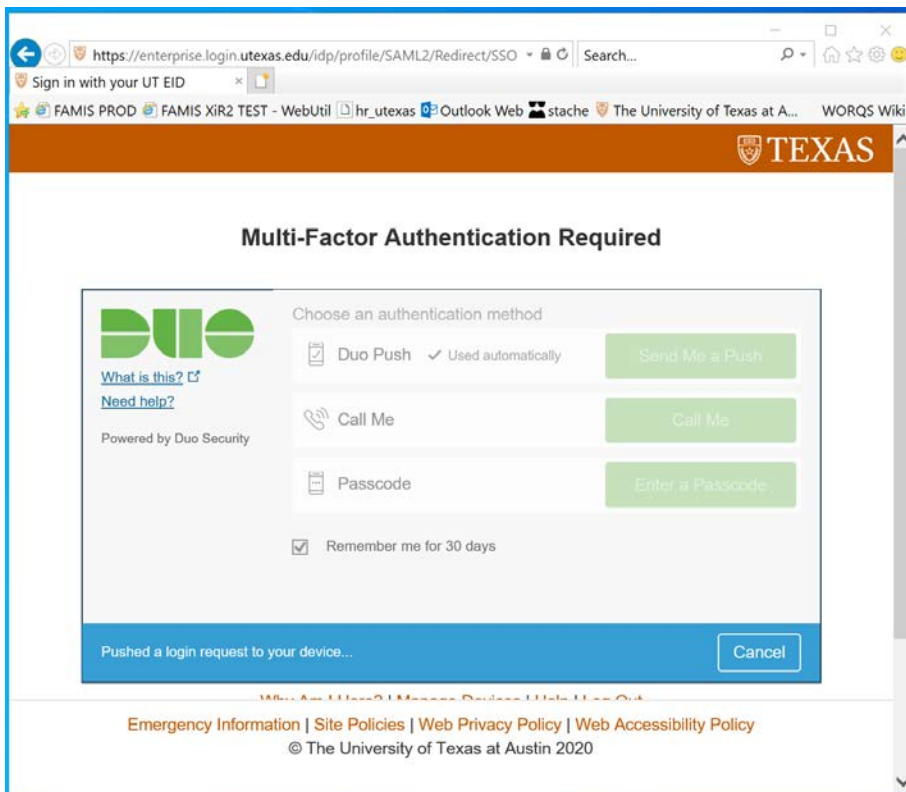
Beginning June 15, 2020, DUO Multi-factor Authentication will be used to provide an additional layer of security to EID login applications including FAMIS.

Users who want DUO to "remember me" for 30 days can follow the steps below.

Clicking the FAMIS login URL or bookmark takes you to the EID login screen:

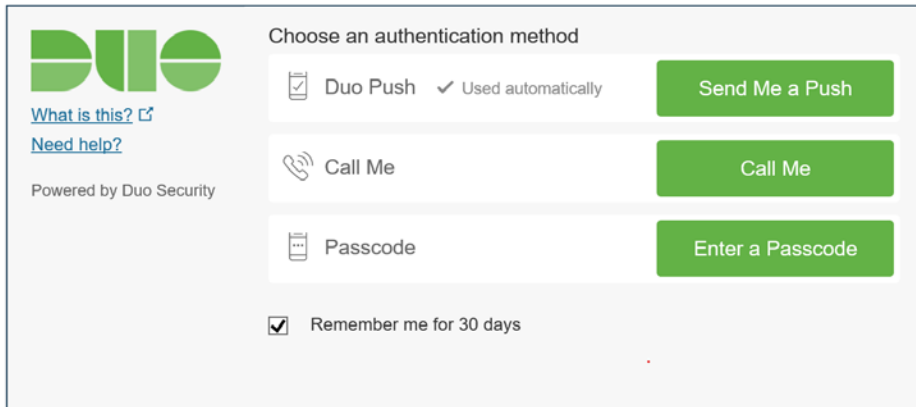


After entering your EID and password, click the Sign In button to go to the DUO Authentication page:



Check the "Remember me for 30 days" checkbox to reduce the frequency of DUO prompts:

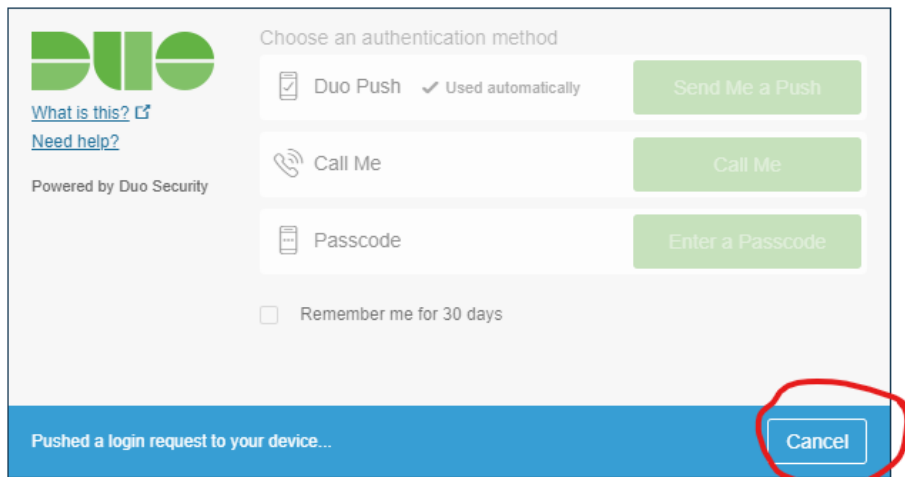
Multi-Factor Authentication Required



The screenshot shows the Duo authentication interface. On the left is the Duo logo and links for 'What is this?' and 'Need help?'. The main area is titled 'Choose an authentication method' and lists three options: 'Duo Push' (marked 'Used automatically'), 'Call Me', and 'Passcode'. Each option has a corresponding green button: 'Send Me a Push', 'Call Me', and 'Enter a Passcode'. At the bottom, the checkbox 'Remember me for 30 days' is checked.

If your DUO application is configured to automatically Send Me a Push, the checkbox may be disabled. The solution here is to click Cancel:

Multi-Factor Authentication Required



This screenshot is similar to the first one, but the 'Remember me for 30 days' checkbox is unchecked and appears disabled. A blue banner at the bottom of the interface reads 'Pushed a login request to your device...'. A 'Cancel' button is located in the bottom right corner of this banner and is circled in red.

[Why Am I Here?](#) | [Manage Devices](#) | [Help](#) | [Log Out](#)

This cancels the authentication request and also enables the checkbox:

Multi-Factor Authentication Required

Choose an authentication method

Duo Push ✓ Used automatically [Send Me a Push](#)

Call Me [Call Me](#)

Passcode [Enter a Passcode](#)

Remember me for 30 days

Authentication request canceled. [×](#)

[Why Am I Here?](#) | [Manage Devices](#) | [Help](#) | [Log Out](#)

Once you've checked the box, click on Send Me a Push or one of the other options to complete DUO Authentication.