## News and Announcements

  - The CRB seminar series hosted BIC for an all-user meeting in NHB, details [here](#).
- **The MRI Training Request form has been updated** – 1/26/2023.
  - This form should be used for all MRI trainings, including training on switching from the Skyra to the Vida. (See the [Training](#) page for updates on steps 1/26/2023)
- **The email address support@biomedimaging.utexas.edu has been retired** – 12/8/2022.
  - Tickets should be filed with an Imaging Support Request [here](#). (also on the Get Support page.)
- **COVID-19 related scan procedure questions?** – 11/3/2022
  - See [https://healthyhorns.utexas.edu/coronavirus_exposure_action_chart.html](https://healthyhorns.utexas.edu/coronavirus_exposure_action_chart.html) for a guide in what current recommendations are should a researcher or participant be exposed or ill.
- **BIC announces important updates to our MRI Training including a new MRI user status.**
  - This announcement must be reviewed by all Users and PIs. Find out more information at: [Changes to 3T MRI Training for Fall 2022 - 8/19/2022](#)
- **BIC joins Twitter - follow us** @UTAustin_BIC - 4/14/2022
- **BIC launches new website** - 4/14/2022
- **Skyra Prisma Town Hall Meeting** – 3/11/2022
  - The BIC hosted its inaugural Skyra Prisma Town Hall meeting on 3/11/2022, details [here](#).
- **Updated Vida Scheduling Policy** - 3/7/2022
  - The booking policy of the Vida will be adjusted slightly as of 5/1/2022 - details [here](#): Vida Scheduling Policy update.
- **Skyra to Prisma Upgrade for NHB**
- **Archived News and Announcements**

## Equipment Status

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>SKYRA</td>
<td>Online</td>
</tr>
<tr>
<td>VIDA</td>
<td>Online</td>
</tr>
<tr>
<td>DISCOVERY</td>
<td>Online</td>
</tr>
<tr>
<td>BRUKER</td>
<td>Online</td>
</tr>
<tr>
<td>IVIS</td>
<td>Online</td>
</tr>
</tbody>
</table>

## Equipment Troubleshooting

1. Take a Photo / screenshot of the error
2. Check the troubleshooting guide for the system [VIDA](#)
3. Submit a Support Ticket

## Out of Hours Support (on-call):

Out of hours support applies for **urgent safety and/or system-related issues**.

For non-urgent matters submit an [Imaging Equipment Support Request](#).