News and Announcements

- **BIC Investigator’s Meeting – 2/24/2023.**
  - The CBM seminar series hosted BIC for an all-user meeting in NHB, details [here](#).
- **The MRI Training Request form has been updated – 1/26/2023.**
  - This form should be used for all MRI trainings, including for training on switching from the Skyra to the Vida. (See the Training page for updates on steps 1/26/2023)
- **The email address support@biomedimaging.utexas.edu has been retired – 12/8/2022.**
  - Tickets should be filed with an Imaging Support Request [here](#). (also on the Get Support page.)
  - See [https://healthyhorns.utexas.edu/coronavirus_exposure_action_chart.html](https://healthyhorns.utexas.edu/coronavirus_exposure_action_chart.html) for a guide in what current recommendations are should a researcher or participant be exposed or ill.
- **BIC announces important updates to our MRI Training including a new MRI user status.**
  - This announcement must be reviewed by all Users and PIs. Find out more information at: [Changes to 3T MRI Training for Fall 2022 - 8/19/2022](#)
- **BIC joins Twitter - follow us @UTAustin_BIC - 4/14/2022**
- **BIC launches new website - 4/14/2022**
- **Skyra Prisma Town Hall Meeting - 3/11/2022**
  - The BIC hosted its inaugural Skyra Prisma Town Hall meeting on 3/11/2022, details [here](#).
- **Updated Vida Scheduling Policy - 3/7/2022**
  - The booking policy of the Vida will be adjusted slightly as of 5/1/2022 - details [here](#): Vida Scheduling Policy update.
- **Skyra to Prisma Upgrade for NHB**
- **Archived News and Announcements**

Equipment Status

- **SKYRA** Online
- **VIDA** Online
- **DISCOVERY** Online
- **BRUKER** Online
- **IVIS** Online

Equipment Troubleshooting

1) Take a Photo / screenshot of the error
2) Check the troubleshooting guide for the system
3) Submit a Support Ticket

Out of Hours Support (on-call):

- **DOUG B**

Out of hours support applies for urgent safety and/or system-related issues.

For non-urgent matters submit an Imaging Equipment Support Request.