How To / Support

The How To / Support section of the iSchool knowledge base is reserved for articles providing instruction or support to the iSchool community.

- Access Adobe Acrobat and/or Adobe Creative Cloud All Apps
- Adding Shared Calendars in Outlook
- Amazon Business Prime
- Annual Report FAQ
- Building Access and Security
- Checkout Computers
- CPT Graduate Advisor Guide
- Create a Wiki Page
- Curricular Practical Training (CPT) at the Texas Information School
- Email - Open a Shared Mailbox
- How To Submit Your Faculty and Staff Information Form
- iSchool Grants Overview
- iSchool IT Needs
- Mid-Probationary Review (aka Third-Year Review)
- My Computer Is Not Printing, What Do I Do?
- New Student Employee Checklist
- Print Legibly in Virtel Web Client (tn3270 replacement)
- Print Sensitive Information
- Promote an iSchool Event
- Purchasing FAQ
- Reimbursement for Entertainment Expenses
- Request IT Help at the iSchool
- Research Study Participant Compensation Procedures
- Reserving iSchool Classrooms, Conference Rooms, and Meeting Rooms
- SSH Keys for iSchool Servers
- The Projector will not display in a classroom
- Using iSchool Conference and Study Rooms
- Using Zoom in the 5.522 Large Conference Room
- WebPrint
- Telephone Service using Microsoft Teams
- Microsoft Bookings