IT Resources for New McCombs People

Where to get technical help

- https://www.mccombs.utexas.edu/tech (for most IT needs)
- https://wikis.utexas.edu/display/MSBTech/Media+services (for remote teaching/classroom support)

Accounts

- EID for logging onto most web pages and applications - https://idmanager.its.utexas.edu/eid_self_help

- Austin Account for logging onto computers and accessing certain Windows resources (ex: file shares)

- Office365 Logon - https://office365.utexas.edu

Email

logon from office365.utexas.edu

logon directly to office365.com
• Office 365 - https://office365.utexas.edu (@mccombs.utexas.edu; automatically provisioned; deleted after graduation)
• Gmail - https://utmail.utexas.edu (@utexas.edu; self-provisioned; lifetime)
  ◦ For more information about student lifetime email please see McCombs Student Email Addresses in UTmail (Aliases)

Storage
• One Drive - https://office365.utexas.edu
  ◦ For more information about OneDrive at UT please see https://ut.service-now.com/sp?id=kb_article&number=KB0016490
• Google Drive - https://utmail.utexas.edu
• UT Box - https://utexas.app.box.com
  ◦ For more information about Box at UT please see https://ut.service-now.com/sp?id=kb_article&number=KB0018226
• UTBackup - submit a request at https://www.mccombs.utexas.edu/tech

Software
• McCombs Software Wiki - https://wikis.utexas.edu/display/MSBTech/Course+Software
  ◦ Azure Dev Tools for Education
  ◦ Campus Computer Store
  ◦ ITS Software Distribution Services
• Stat Apps Terminal Server - https://stat.utexas.edu/training/stat-apps-server
• Office365 - https://office365.utexas.edu
  ◦ PowerBI and PowerApps

Research
• General UT Resources - https://ut.service-now.com/sp?id=ut_bs_service_detail&sys_id=2a187ddc0ff0e24003d2e498b1050e0c
  ◦ TACC and Visualization Lab
  ◦ UT Libraries research support and business databases
• UT-VMG, Azure, and AWS - submit a request at https://www.mccombs.utexas.edu/tech for more information
• McCombs Behavioral Lab - https://www.mccombs.utexas.edu/tech/Labs/Behavioral-Lab
• Department specific workstations and terminals - Ask your IM or advisor

Other Resources
• Online Teaching and Collaboration
  ◦ Zoom - https://zoom.its.utexas.edu
  ◦ Canvas - https://canvas.utexas.edu
    ◦ Related faculty resources - https://facultyinnovate.utexas.edu/instructional-continuity-technology-toolbox
  ◦ Teams - https://office365.utexas.edu/teams
• Surveys
  ◦ Qualtrics
    ◦ https://utexas.qualtrics.com (survey recipients can use EID to access surveys; enforcement of ADA accessibility rules unless exception is obtained)
    ◦ https://mccombs.qualtrics.com (survey recipients cannot use EID to access surveys; notification only of of ADA accessibility issues)
• Security
  ◦ VPN - https://vpn.utexas.edu
  ◦ Duo - https://mfa.login.utexas.edu
  ◦ Stache - https://stache.utexas.edu (store and share sensitive information, passwords, license keys, etc.)
  ◦ Cloud Services - https://security.utexas.edu/iso-policies/cloud-services/decision-matrix
• Lab Reservations
  ◦ Reservation Info - https://www.mccombs.utexas.edu/tech/Labs/Reservations
  ◦ Mod Lab - https://reservations.utexas.edu/EmsWebApp/
• Curated ITS List of Services - https://it.utexas.edu
• McCombs Intranet - https://intranet.mccombs.utexas.edu