IT Resources for New McCombs People

Where to get technical help

- https://www.mccombs.utexas.edu/tech (for most IT needs)
- https://wikis.utexas.edu/display/MSBTech/Media+services (for remote teaching/classroom support)

Accounts

- EID for logging onto most web pages and applications - https://idmanager.its.utexas.edu/eid_self_help

![EID login screen]

- Austin Account for logging onto computers and accessing certain Windows resources (ex: file shares)

![Austin account login screen]

- Office365 Logon - https://office365.utexas.edu

![Office365 sign in screen]

Email

logon from office365.utexas.edu

logon directly to office365.com
Office 365 - [https://office365.utexas.edu](https://office365.utexas.edu) (@mccombs.utexas.edu; automatically provisioned; deleted after graduation)

Gmail - [https://utmail.utexas.edu](https://utmail.utexas.edu) (@utexas.edu; self-provisioned; lifetime)
  - For more information about student lifetime email please see McCombs Student Email Addresses in UTmail (Aliases)

**Storage**

- One Drive - [https://office365.utexas.edu](https://office365.utexas.edu)
  - For more information about OneDrive at UT please see [https://ut.service-now.com/sp?id=kb_article&number=KB0016490](https://ut.service-now.com/sp?id=kb_article&number=KB0016490)
- Google Drive - [https://utmail.utexas.edu](https://utmail.utexas.edu)
- UT Box - [https://utexas.app.box.com](https://utexas.app.box.com)
  - For more information about Box at UT please see [https://ut.service-now.com/sp?id=kb_article&number=KB0016490](https://ut.service-now.com/sp?id=kb_article&number=KB0016490)
- UTBackup - submit a request at [https://www.mccombs.utexas.edu/tech](https://www.mccombs.utexas.edu/tech)

**Software**

- McCombs Software Wiki - [https://wikis.utexas.edu/display/MSBTech/Course+Software](https://wikis.utexas.edu/display/MSBTech/Course+Software)
  - Azure Dev Tools for Education
  - Campus Computer Store
  - ITS Software Distribution Services
- Stat Apps Terminal Server - [https://stat.utexas.edu/training/stat-apps-server](https://stat.utexas.edu/training/stat-apps-server)
- Office365 - [https://office365.utexas.edu](https://office365.utexas.edu)
  - PowerBI and PowerApps

**Research**

- General UT Resources - [https://ut.service-now.com/sp?id=ut_bs_service_detail&sys_id=2a187ddc0ff0e24003d2e498b1050e0c](https://ut.service-now.com/sp?id=ut_bs_service_detail&sys_id=2a187ddc0ff0e24003d2e498b1050e0c)
  - TACC and Visualization Lab
  - UT Libraries research support and business databases
- UT-VMG, Azure, and AWS - submit a request at [https://www.mccombs.utexas.edu/tech](https://www.mccombs.utexas.edu/tech) for more information
- McCombs Behavioral Lab - [https://www.mccombs.utexas.edu/Tech/Labs/Behavioral-Lab](https://www.mccombs.utexas.edu/Tech/Labs/Behavioral-Lab)
  - Department specific workstations and terminals - Ask your IM or advisor

**Other Resources**

- Online Teaching and Collaboration
  - Zoom - [https://zoom.its.utexas.edu](https://zoom.its.utexas.edu)
  - Canvas - [https://canvas.utexas.edu](https://canvas.utexas.edu)
    - Related faculty resources - [https://facultyinnovate.utexas.edu/instructional-continuity-technology-toolbox](https://facultyinnovate.utexas.edu/instructional-continuity-technology-toolbox)
  - Teams - [https://office365.utexas.edu/teams](https://office365.utexas.edu/teams)
- Surveys
  - Qualtrics - [https://utexas.qualtrics.com](https://utexas.qualtrics.com) (survey recipients can use EID to access surveys; enforcement of ADA accessibility rules unless exception is obtained)
  - [https://mccombs.qualtrics.com](https://mccombs.qualtrics.com) (survey recipients cannot use EID to access surveys; notification only of ADA accessibility issues)
- Security
  - VPN - [https://vpn.utexas.edu](https://vpn.utexas.edu)
  - Duo - [https://mfa.login.utexas.edu](https://mfa.login.utexas.edu)
  - Stache - [https://stache.utexas.edu](https://stache.utexas.edu) (store and share sensitive information, passwords, license keys, etc.)
  - Cloud Services - [https://security.utexas.edu/iso-policies/cloud-services/decision-matrix](https://security.utexas.edu/iso-policies/cloud-services/decision-matrix)
- Lab Reservations
  - Reservation Info - [https://www.mccombs.utexas.edu/Tech/Labs/Reservations](https://www.mccombs.utexas.edu/Tech/Labs/Reservations)
  - Mod Lab - [https://reservations.utexas.edu/EmsWebApp/](https://reservations.utexas.edu/EmsWebApp/)
- Curated ITS List of Services - [https://it.utexas.edu](https://it.utexas.edu)
- McCombs Intranet - [https://intranet.mccombs.utexas.edu](https://intranet.mccombs.utexas.edu)