- The CBB seminar series hosted BIC for an all-user meeting in NHB, details [here](#).

The MRI Training Request form has been updated – 1/26/2023.
- This form should be used for all MRI trainings, including for training on switching from the Skyra to the Vida. (See the Training page for updates on steps 1/26/2023)

The email address support@biomedimaging.utexas.edu has been retired – 12/8/2022.
- Tickets should be filed with an Imaging Support Request [here](#). (also on the Get Support page.)

- See [https://healthyhorns.utexas.edu/coronavirus_exposure_action_chart.html](#) for a guide in what current recommendations are should a researcher or participant be exposed or ill.

BIC announces important updates to our MRI Training including a new MRI user status.
- This announcement must be reviewed by all Users and PIs. Find out more information at: Changes to 3T MRI Training for Fall 2022 - 8/19/2022

BIC joins Twitter - follow us @UTAustin_BIC - 4/14/2022

BIC launches new website - 4/14/2022

Skyra Prisma Town Hall Meeting - 3/11/2022
- The BIC hosted its inaugural Skyra Prisma Town Hall meeting on 3/11/2022, details [here](#).

Updated Vida Scheduling Policy - 3/7/2022
- The booking policy of the Vida will be adjusted slightly as of 5/1/2022 - details [here](#): Vida Scheduling Policy update.

Skyra to Prisma Upgrade for NHB

Archived News and Announcements

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**Equipment Status**

- **PRISMA** Online - CHW supply issue resolved 1/17/2024
- **VIDA** Online
- **DISCOVERY** Online
- **BRUKER** Online
- **IVIS** Online

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**Equipment Troubleshooting**

1) Take a Photo / screenshot of the error
2) Check the troubleshooting guide for the system
3) Submit a Support Ticket

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**Out of Hours Support (on-call):**

DOUG B

Out of hours support applies for urgent safety and/or system-related issues.

For non-urgent matters submit an Imaging Equipment Support Request.