Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

A-O
eloqua
firewall
helpdesk
how-to
howto
internal
lynda
o365
osx

P-V
public
rdp
software
thunderbird
tickets
unverified
updates
verified
vnc

W-Z
windows10

Recently updated articles

Lynda
Jun 06, 2017 • updated by Jessie Lapin • view change

How to create a firewall rule for RDP and VNC on Windows
May 24, 2017 • updated by Andrew Djuplin • view change

Wannacy
May 22, 2017 • created by Bryan Welch

How to Configure Office365 on Gmail
May 03, 2017 • updated by Bryan Welch • view change

How to Configure Office365 Webmail
May 03, 2017 • created by Bryan Welch

How to Access OSX Software Through the CNS App Store
Apr 21, 2017 • updated by Leah Johnson • view change

How to Access Windows 10 Software and Updates Through Software Center
Apr 21, 2017 • updated by Matthew Davidson • view change

How to Configure Office 365 on Thunderbird Windows 10
Mar 29, 2017 • updated by Leah Johnson • view change

ChemDraw
Mar 29, 2017 • updated by Bryan Welch • view change

How to Configure Office 365 on Thunderbird OSX
Mar 28, 2017 • updated by Leah Johnson • view change