Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

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Recently updated articles

- **Lynda**
  - Jun 06, 2017 • updated by Jessica Lapin • view change

- **How to create a firewall rule for RDP and VNC on Windows**
  - May 24, 2017 • updated by Andrew Djuplin • view change

- **Wannacry**
  - May 22, 2017 • created by Bryan Welch

- **How to Configure Office365 on Gmail**
  - May 03, 2017 • updated by Bryan Welch • view change

- **How to Configure Office365 Webmail**
  - May 03, 2017 • created by Bryan Welch

- **How to Access OSX Software Through the CNS App Store**
  - Apr 21, 2017 • updated by Leah Johnson • view change

- **How to Access Windows 10 Software and Updates Through Software Center**
  - Apr 21, 2017 • updated by Matthew Davidson • view change

- **How to Configure Office 365 on Thunderbird Windows 10**
  - Mar 29, 2017 • updated by Leah Johnson • view change

- **ChemDraw**
  - Mar 29, 2017 • updated by Bryan Welch • view change

- **How to Configure Office 365 on Thunderbird OSX**
  - Mar 28, 2017 • updated by Leah Johnson • view change