Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

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Recently updated articles

- Classification of IT Resources for ISORA
  Sep 05, 2017 • updated by Matthew Davidson • view change

- How to Configure Office 365 on Thunderbird OSX
  Aug 17, 2017 • updated by Matthew Davidson • view change

- Lynda
  Jun 06, 2017 • updated by Jessie Lapin • view change

- How to create a firewall rule for RDP and VNC on Windows
  May 24, 2017 • updated by Andrew Djuplin • view change

- Wannacry
  May 22, 2017 • created by Bryan Welch

- How to Configure Office365 on Gmail
  May 03, 2017 • updated by Bryan Welch • view change

- How to Configure Office365 Webmail
  May 03, 2017 • created by Bryan Welch

- How to Access OSX Software Through the CNS App Store
  Apr 21, 2017 • updated by Leah Johnson • view change

- How to Access Windows 10 Software and Updates Through Software Center
  Apr 21, 2017 • updated by Matthew Davidson • view change

- How to Configure Office 365 on Thunderbird Windows 10
Mar 29, 2017 • updated by Leah Johnson • view change

ChemDraw
Mar 29, 2017 • updated by Bryan Welch • view change

How to Configure Office 365 on Thunderbird OSX
Mar 28, 2017 • updated by Leah Johnson • view change

How to Access Windows 10 Software and Updates Through Software Center
Mar 22, 2017 • updated by Leah Johnson • view change

Eloqua
Mar 06, 2017 • updated by Leah Johnson • view change

How to determine if your computer is backing up
Mar 02, 2017 • updated by Matthew Davidson • view change