CNS Office of Information Technology Public Wiki

Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

<table>
<thead>
<tr>
<th>A-O</th>
<th>P-V</th>
<th>W-Z</th>
</tr>
</thead>
<tbody>
<tr>
<td>eloqua</td>
<td>public</td>
<td>windows10</td>
</tr>
<tr>
<td>firewall</td>
<td>rdp</td>
<td></td>
</tr>
<tr>
<td>helpdesk</td>
<td>software</td>
<td></td>
</tr>
<tr>
<td>how-to</td>
<td>thunderbird</td>
<td></td>
</tr>
<tr>
<td>howto</td>
<td>tickets</td>
<td></td>
</tr>
<tr>
<td>internal</td>
<td>unverified</td>
<td></td>
</tr>
<tr>
<td>lynda</td>
<td>updates</td>
<td></td>
</tr>
<tr>
<td>o365</td>
<td>verified</td>
<td></td>
</tr>
<tr>
<td>osx</td>
<td>vnc</td>
<td></td>
</tr>
</tbody>
</table>

Recently updated articles

- CrashPlan Client Install
  Dec 08, 2017 • updated by Matthew Davidson • view change

- User Environmental Changes
  Nov 16, 2017 • created by Matthew Davidson

- Admin Responsibility Matrix
  Nov 14, 2017 • updated by Melissa Medina-Razzaque • view change

- E-Mail Remote Firewall Issues
  Nov 08, 2017 • created by Leah Johnson

- Classification of IT Resources for ISORA
  Sep 05, 2017 • updated by Matthew Davidson • view change

- How to Configure Office 365 on Thunderbird OSX
  Aug 17, 2017 • updated by Matthew Davidson • view change

- Lynda
  Jun 06, 2017 • updated by Jessie Lapin • view change

- How to create a firewall rule for RDP and VNC on Windows
  May 24, 2017 • updated by Andrew Djuplin • view change

- Wannacry
  May 22, 2017 • created by Bryan Welch