FBS FAQ

What is FBS?

FBS is a web application for management of core facility services. It is developed and supported by Priority Software, Inc. We recently migrated management of our DNA Sequencing Facility services from dnaLIMS to FBS.

What does FBS stand for?

Facility Billing System. Historically, FBS has been a billing system. The ICMB Core Facilities have been using FBS for instrument reservation and billing of services for many years. Thus, you may already have an FBS account.

Do I have to create an FBS account?

All former dnaLIMS users were imported into FBS, thereby creating an FBS account in your name (your real name, NOT your dnaLIMS login name). However, you do need to ACTIVATE this account. Please contact us at dsfcore@austin.utexas.edu to request the activation e-mail, which will arrive from "FBS Mailer", with instructions for setting an FBS password. The message will be sent to the e-mail address associated with your former dnaLIMS profile. Let us know if you need to verify or update this e-mail address.

What if I was already using FBS for other ICMB Core Facility services?

You can log in with your existing credentials. If you have forgotten your password, there is a password reset tool on the FBS portal: http://fbs.cimb.utexas.edu

I never had a dnaLIMS account for DNA sequencing. How can I get an FBS user account?

Send DSF an e-mail at dsfcore@austin.utexas.edu with the name of your PI.

I'm a PI. How can I get an FBS PI account?

E-mail the DSF at dsfcore@austin.utexas.edu. We will assist you with setting-up a PI account. PIs can manage users, receive invoices, and/or control spending accounts. PIs can also delegate these functions to specific users.

My dnaLIMS login name and password are not working for FBS. Please help!

The dnaLIMS login name and password are NOT relevant to FBS. Logging-in to FBS requires your e-mail address and a password you initially set via an e-mail from "FBS Mailer" (see above).

I was very used to Coreweb and dnaLIMS. What can I expect with FBS?

Primarily, a different user interface. Most of the order submission parameters and results analysis of dnaLIMS are preserved (and often improved) in FBS, so getting used to the different interface is essentially all that is new.
Will I still have access to my dnaLIMS DNA sequencing data?

YES. This data has been imported into FBS as “legacy” data. dnaLIMS orders are searchable by order number and date. You can view and download your legacy results. Currently, FBS has legacy orders dating back to 01 Jan 2015. If you need older data, DSF will need to retrieve it for you from dnaLIMS. Contact us at dsf.core@austin.utexas.edu.

Is the DNA Sequencing Facility still offering all of the same services?

YES. However, the service names have been modified for clarity. Please see Service Types for an explanation of current services.

Will there be a tutorial for how to use FBS?

YES. We will update the DNA Sequencing Facility wiki with instructions for using all the features of FBS.

Who can I talk to if I have questions or concerns?

Please e-mail dsfcore@austin.utexas.edu or visit us in MBB 1.426L. We would be happy to assist you.