Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

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Recently updated articles

- Instructional Use Laptop program
  yesterday at 02:14 PM • created by Melissa Medina-Razzaque

- CNS Office of Information Technology Public Wiki
  yesterday at 01:18 PM • updated by Melissa Medina-Razzaque • view change

- Campus AUP and IRUS and other relevant policies
  Jan 29, 2018 • created by Bryan Welch

- Admin Responsibility Matrix
  Jan 16, 2018 • updated by Matthew Davidson • view change

- CrashPlan Client Install
  Dec 08, 2017 • updated by Matthew Davidson • view change

- User Environmental Changes
  Nov 16, 2017 • created by Matthew Davidson

- Admin Responsibility Matrix
  Nov 14, 2017 • updated by Melissa Medina-Razzaque • view change

- E-Mail Remote Firewall Issues
  Nov 08, 2017 • created by Leah Johnson

- Classification of IT Resources for ISORA
  Sep 05, 2017 • updated by Matthew Davidson • view change