Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

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Recently updated articles

- CrashPlan UT Backup
  Mar 06, 2018 • updated by Bryan Welch • view change

- Math Mail Migration
  Feb 12, 2018 • updated by Bryan Welch • view change

- Math Mail Migration
  Feb 11, 2018 • updated by Melissa Medina-Razzaque • view change

- Instructional Use Laptop program
  Feb 01, 2018 • created by Melissa Medina-Razzaque

- CNS Office of Information Technology Public Wiki
  Feb 01, 2018 • updated by Melissa Medina-Razzaque • view change

- Campus AUP and IRUS and other relevant policies
  Jan 29, 2018 • created by Bryan Welch

- Admin Responsibility Matrix
  Jan 16, 2018 • updated by Matthew Davidson • view change

- User Environmental Changes
  Nov 16, 2017 • created by Matthew Davidson

- Admin Responsibility Matrix
  Nov 14, 2017 • updated by Melissa Medina-Razzaque • view change

- E-Mail Remote Firewall Issues
Nov 08, 2017 • created by Leah Johnson

Classifcation of IT Resources for ISORA
Sep 05, 2017 • updated by Matthew Davidson • view change

How to Configure Office 365 on Thunderbird OSX
Aug 17, 2017 • updated by Matthew Davidson • view change

Lynda
Jun 06, 2017 • updated by Jessie Lapin • view change

How to create a firewall rule for RDP and VNC on Windows
May 24, 2017 • updated by Andrew Djuplin • view change

Wannacry
May 22, 2017 • created by Bryan Welch