The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

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Recently updated articles

- **How to Configure Office 365 on Thunderbird OSX**
  - Apr 05, 2018 • updated by Matthew Davidson • view change
- **How to Configure Office 365 on Thunderbird OSX**
  - Apr 02, 2018 • updated by Bryan Welch • view change
- **CrashPlan UT Backup**
  - Mar 06, 2018 • updated by Bryan Welch • view change
- **Math Mail Migration**
  - Feb 12, 2018 • updated by Bryan Welch • view change
- **Math Mail Migration**
  - Feb 11, 2018 • updated by Melissa Medina-Razzaque • view change
- **Instructional Use Laptop program**
  - Feb 01, 2018 • created by Melissa Medina-Razzaque
- **CNS Office of Information Technology Public Wiki**
  - Feb 01, 2018 • updated by Melissa Medina-Razzaque • view change
- **Campus AUP and IRUS and other relevant policies**
  - Jan 29, 2018 • created by Bryan Welch
- **Admin Responsibility Matrix**
  - Jan 16, 2018 • updated by Matthew Davidson • view change
- **User Environmental Changes**

[Image 314x56 to 326x68]
[Image 314x95 to 326x107]
[Image 314x122 to 326x134]
[Image 314x161 to 326x173]
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[Image 314x254 to 326x266]
[Image 314x280 to 326x292]
[Image 314x307 to 326x319]
[Image 314x346 to 326x358]
Admin Responsibility Matrix
Nov 14, 2017 • updated by Melissa Medina-Razzaque • view change

E-Mail Remote Firewall Issues
Nov 08, 2017 • created by Leah Johnson

Classification of IT Resources for ISORA
Sep 05, 2017 • updated by Matthew Davidson • view change

Lynda
Jun 06, 2017 • updated by Jessie Lapin • view change

How to create a firewall rule for RDP and VNC on Windows
May 24, 2017 • updated by Andrew Djuplin • view change