Chat

CNS Chat
XMPP, Jabber

Important
Please contact the CNS Helpdesk for a CNS Chat account: https://cns.utexas.edu/help

Chat client configuration
XMPP, Jabber, Messages, iChat, Pidgin, Adium

For your information
Any CNS chat account can send messages to any other CNS chat account, whether they are in your Buddies list or not, by opening a new chat and using the following format in the "TO" field: RecipientEID@chat.cns.utexas.edu

Required Steps:
1. Submit a ticket to the CNS Helpdesk (cns.utexas.edu/help) with your EID and the group you are associated with requesting access to the chat server, and specify which group(s) you want to see in your buddy list.
2. You will receive confirmation that the account has been created.
3. Follow the appropriate configuration instructions for your preferred chat client (see below)

Messages/iChat
1. Launch Messages. If prompted for an Apple ID, skip it.
2. Select "Other" account.
3. Select "Jabber" from the "Account Type" drop menu.
4. "Account Name" will be yourEID@chat.cns.utexas.edu
5. "Password" is your EID password
6. "Server" is chat.cns.utexas.edu

Pidgin
1. Launch Pidgin
2. Click "Add..."
3. "Protocol" is XMPP
4. "Username" is yourEID
5. "Domain" is chat.cns.utexas.edu
6. "Password" is your EID password
7. "Local Alias" is your preferred nickname (displayed to others).
8. Accept the certificate.

Adium
1. Launch Adium
2. File > Add Account > XMPP (Jabber)
3. Jabber ID: yourEID@chat.cns.utexas.edu
4. "Password" is your EID password
### Recommended Personalizations
- Compact Buddy List - Open "Buddies" at the top of the Buddies list. Expand the "Show" section, and uncheck 'Buddy Details'.
- Compact Conversation Tabs List - Open "Tools" at the top left of the Buddy List. Select "Preferences". In the Interface tab, under the Tab section, change the Placement drop down to Left and click Close.
- Display Recent Conversations - Open "Tools" at the top left of the Buddy List. Select Plugins. Check the box next to "History". Click "Close".

### Related articles
- CrashPlan UT Backup
- Instructional Use Laptop program
- Admin Responsibility Matrix
- Classification of IT Resources for ISORA
- How to create a firewall rule for RDP and VNC on Windows