Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

<table>
<thead>
<tr>
<th>A-N</th>
<th>O-U</th>
<th>V-Z</th>
</tr>
</thead>
<tbody>
<tr>
<td>eloqua</td>
<td>o365</td>
<td>verified</td>
</tr>
<tr>
<td>firewall</td>
<td>osx</td>
<td>vnc</td>
</tr>
<tr>
<td>helpdesk</td>
<td>public</td>
<td>windows10</td>
</tr>
<tr>
<td>how-to</td>
<td>rdp</td>
<td></td>
</tr>
<tr>
<td>howto</td>
<td>software</td>
<td></td>
</tr>
<tr>
<td>instruction</td>
<td>thunderbird</td>
<td></td>
</tr>
<tr>
<td>internal</td>
<td>tickets</td>
<td></td>
</tr>
<tr>
<td>laptop</td>
<td>unverified</td>
<td></td>
</tr>
<tr>
<td>lynda</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Recently updated articles

- CrashPlan UT Backup
  Jun 19, 2018 • updated by Bryan Welch • view change

- Campus AUP and IRUS and other relevant policies
  Jun 12, 2018 • updated by Melissa Medina-Razzaque • view change

- How to Submit ioTron Detail
  May 10, 2018 • updated by Matthew Davidson • view change

- How to Configure Office 365 on Thunderbird OSX
  Apr 05, 2018 • updated by Matthew Davidson • view change

- How to Configure Office 365 on Thunderbird OSX
  Apr 02, 2018 • updated by Bryan Welch • view change

- Math Mail Migration
  Feb 12, 2018 • updated by Bryan Welch • view change

- Math Mail Migration
  Feb 11, 2018 • updated by Melissa Medina-Razzaque • view change

- Instructional Use Laptop program
  Feb 01, 2018 • created by Melissa Medina-Razzaque

- CNS Office of Information Technology Public Wiki
  Feb 01, 2018 • updated by Melissa Medina-Razzaque • view change
Campus AUP and IRUS and other relevant policies
Jan 29, 2018 • created by Bryan Welch

Admin Responsibility Matrix
Jan 16, 2018 • updated by Matthew Davidson • view change

User Environmental Changes
Nov 16, 2017 • created by Matthew Davidson

Admin Responsibility Matrix
Nov 14, 2017 • updated by Melissa Medina-Razzaque • view change

E-Mail Remote Firewall Issues
Nov 08, 2017 • created by Leah Johnson

Classification of IT Resources for ISORA
Sep 05, 2017 • updated by Matthew Davidson • view change