Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

A-N
eloqua
firewall
helpdesk
how-to
howto
instruction
internal
laptop
lynda

O-U
o365
osx
public
rdp
software
thunderbird
tickets
unverified
updates

V-Z
verified
vnc
windows10

Recently updated articles

- ChemDraw
  Oct 12, 2018 • updated by Matthew Davidson • view change
- How to Configure Office365 Webmail
  Sep 26, 2018 • updated by Bryan Welch • view change
- Two Factor Authentication
  Sep 05, 2018 • updated by Matthew Davidson • view change
- Stats App Server - Wincompute.cns.utexas.edu
  Aug 02, 2018 • updated by Melissa Medina-Razzaque • view change
- CrashPlan UT Backup
  Jun 19, 2018 • updated by Bryan Welch • view change
- Campus AUP and IRUS and other relevant policies
  Jun 12, 2018 • updated by Melissa Medina-Razzaque • view change
- How to Submit ioTron Detail
  May 10, 2018 • updated by Matthew Davidson • view change
- How to Configure Office 365 on Thunderbird OSX
  Apr 05, 2018 • updated by Matthew Davidson • view change
- How to Configure Office 365 on Thunderbird OSX
  Apr 02, 2018 • updated by Bryan Welch • view change
Math Mail Migration  
Feb 12, 2018 • updated by Bryan Welch • view change

Math Mail Migration  
Feb 11, 2018 • updated by Melissa Medina-Razzaque • view change

Instructional Use Laptop program  
Feb 01, 2018 • created by Melissa Medina-Razzaque

CNS Office of Information Technology Public Wiki  
Feb 01, 2018 • updated by Melissa Medina-Razzaque • view change

Campus AUP and IRUS and other relevant policies  
Jan 29, 2018 • created by Bryan Welch

Admin Responsibility Matrix  
Jan 16, 2018 • updated by Matthew Davidson • view change