Campus Resources

BEHAVIOR CONCERNS ADVICE LINE (BCAL)

https://operations.utexas.edu/units/csas/bcal.php

BCAL is a partnership among the Office of the Dean of Students, the Counseling and Mental Health Center (CMHC), the Employee Assistance Program (EAP) and the University of Texas Police Department (UTPD). Its purpose is to provide University of Texas at Austin students, graduate or teaching assistants, faculty and staff an opportunity to discuss their concerns about another individual’s behavior. Trained staff will explore available options and strategies, and provide appropriate guidance and resource referrals to address the particular situation. Concerns may be reported by telephoning the Behavior Concerns Advice Line at 512-232-5050 or by using the online form at: https://utexas-advocate.sympliCity.com/care_report/index.php/pid602130?

BEVO BUCKS

https://bevobucks.utexas.edu

Bevo Bucks is the easy-to-use, cashless form of payment accessible through the student’s ID Card. Bevo Bucks is a prepaid account that students use to purchase food, goods, and services at any participating merchant on or off campus. Students can add money to their Bevo Bucks account through UT Direct. Many locations around campus accept Bevo Bucks as payment including:

- Housing and Food Services locations on campus (some vending machines)
- University Duplicating Services
- UT Learning Center
- UT Health Services
- Off-Campus Restaurants (look for Bevo Bucks Logo)
- Printing at the library

CAMPUS SAFETY & SECURITY

https://operations.utexas.edu/units/csas/

Campus Safety & Security serves the campus by maintaining public order, planning for emergency and disaster response, responding to incidents, supervising traffic and parking, eliminating environmental hazards, and preventing fires as well as other accidents. Departments within this office include:

- Emergency Preparedness
- Emergency Information
- Environmental Health & Safety
- Fire Prevention Services
- Parking and Transportation Services
- The University of Texas Police Department (911 or 512-471-4441)

COURSE INSTRUCTOR SURVEYS

https://utdirect.utexas.edu/ctl/ecis/results/search.WBX

At the end of each semester, students provide feedback to their instructors through the confidential Course Instructor Survey process. The results are posted on the CIS website for student review.

DEAN OF STUDENTS

http://deanofstudents.utexas.edu

The Office of the Dean of Students (DOS) offers access to the most comprehensive array of resources and expertise available at The University of Texas at Austin. The DOS staff provides information and referrals to prospective and current students, Longhorn parents, faculty, staff, and alumni. Whether the student’s interest is in leadership development and registered student organizations, new and transfer undergraduate student orientation programs, or the legal, judicial, and emergency services they provide, please contact the Dean of Students located in the Student Services Building (SSB).

DIVISION OF DIVERSITY AND COMMUNITY ENGAGEMENT

http://diversity.utexas.edu

The DDCE is a successful model for integrating diversity into the core mission of a university and integrating community engagement into teaching, research and service. In addition, DDCE strives to connect the university’s intellectual resources to communities across Texas and offer education to those who may face the greatest challenges in accessing it. Departments include: Community Engagement, Pre-College Youth Development and Student Academic Success Initiatives, School Partnerships, and Institutional Equity.

DIVISION OF STUDENT AFFAIRS
The Division of Student Affairs at The University of Texas at Austin seeks to become the premier organization of its kind. The department is an expanded network of top programs and services to meet students’ out-of-classroom needs while complementing their academic goals. Student Affairs also seeks to build and support an inclusive campus community that promotes diversity of people, ideas, and opportunities. In accomplishing these goals, we contribute to the success and development of our students as global citizens and strong leaders. Departments include: Career Exploration Center, Counseling & Mental Health Center, Division of Housing & Food, Division of Recreational Sports, Office of the Dean of Students, Office of the Registrar, Student Financial Services, Student Information Systems, Texas Student Media, The University Unions, University Health Services, and the UT Learning Center.

GRADUATE SCHOOL
https://gradschool.utexas.edu

The Graduate School at The University of Texas at Austin is an active community of diverse scholars in over 100 academic programs dedicated to excellence in original research, teaching, creative expression, and intellectual leadership. Using extensive resources and talents, The Graduate School cultivates individuals who work together to bring knowledge, innovation, and best practices to meet the great and small challenges of our time.

GRADUATE STUDENT HOUSING
https://gradschool.utexas.edu/services-and-resources/housing

The Division of Housing and Food offers a limited number of graduate apartments in West Austin. Students seeking this type of housing must apply through the Housing website. Apartments are on the UT shuttle route and are available at competitive pricing.

HEALTH INSURANCE
https://healthyhorns.utexas.edu

An accident or illness requiring medical specialty or hospital care will likely be extremely expensive. The University urges all students to have health insurance coverage. For those who do not, the Student Health Insurance Plan is an optional plan approved by The University of Texas System. For more information, click Student Health Insurance or call the UHS Student Health Insurance representative at (512) 471-1040.

OFFICE OF THE REGISTRAR
http://registrar.utexas.edu

The Office of the Registrar creates, maintains, certifies and protects University records of courses, degrees and students. Core functions of the office include: Catalogs, Course Scheduling, Degree Audits, Enrollment Certification, Final Exams, Course Registration, and Transcripts. See “Registration” in Section 5 – Academic Resources for specific details on the registration process.

SERVICES FOR STUDENTS WITH DISABILITIES
http://diversity.utexas.edu/disability/accommodations-and-services/

Based in the philosophy that all students should be assured equal access and opportunity, Services for Students with Disabilities (SSD) works to eliminate physical, instructional and attitudinal barriers by providing reasonable accommodations and fostering awareness within the University community. Services offered include: alternative text, adaptive testing, assistive technology information, sign language interpreters and more. Students must first register with SSD by making an appointment with a Disability Services Coordinator (512-471-6259).

STUDENT ID CARD
https://cio.utexas.edu/policies/university-identification-card-guidelines

To receive your official UT student identification card, visit the ID Center in the Flawn Academic Center (FAC) lobby. You must show an official government-issued photo ID such as a driver’s license, passport, or U.S. citizen card. The ID Center is open Monday- Friday 8:30AM-5PM. The UT student ID card costs $10, and payment is due within one month of obtaining the card. Students pay for the card at the cashier’s office in MAI 8 or online at the What I Owe page. All University students are required to have an official UT student identification card.

STUDENT CONDUCT & INTEGRITY
http://deanofstudents.utexas.edu/conduct/

Student Judicial Services, in the Office of the Dean of Students, promotes academic integrity and standards of conduct for the University community. This department works with issues regarding academic dishonesty and student discipline.

TRANSPORTATION
https://parking.utexas.edu/transportation/

Parking
Parking is limited at UT Austin, and there are various types of parking permits available: A Permit – available to graduate assistants and staff, open parking lots
C Permit – available to students and staff, open parking lots
S Permit – available to commuting students; assigned one garage on campus

UT Share Pass – reloadable garage debit pass
Open-lot parking (A or C permits) are not guaranteed spots, as they fill typically before 9:00AM. Keep aware of parking signs, as you will be fined if you do not display the appropriate permit for that area. Many students take the shuttle to and from campus.

Shuttles
The UT Shuttle System is the largest university shuttle system in the country, with 14 routes and over 7.5 million passengers annually. The shuttle system provides an easy and cost effective way for students, faculty, staff, and visitors to access the UT campus. UT students, faculty, and staff may ride the shuttles at no charge with a valid UT photo ID.

Bicycles
Bicycles are a popular transportation option around campus and Austin as a whole. Bicycling is a significant component of The University's plan to reduce local traffic congestion and air pollution. Each year UT continues to work on improving bicycling on campus.

UNIVERSITY HEALTH SERVICES
http://www.healthyhorns.utexas.edu/

The mission of University Health Services is to support academic pursuits by providing medical services, fostering physical and psychological wellness, and promoting healthy lifestyles among UT students. The on-campus facility includes: general medicine, urgent care, pharmacy, women's health, UT Counseling and Mental Health Center, immunizations, allergy, travel health, sports medicine, laboratory work, radiology, health promotion resource center and center for students in recovery. For immediate assistance, call the 24 hour Nurse Advice Line – 512-475-6877

UT EID
https://idmanager.its.utexas.edu/eid_self_help/

The UT EID is an electronic identifier – the student’s “user name” with The University of Texas. If you are associated with the university or if you need to complete online transactions with the university, you need a UT EID. You will use your UT EID to register for classes, check grades, access online course information and pay for bills. Students must upgrade their UT EID before classes begin to give your UT EID legal signature authority.