Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

<table>
<thead>
<tr>
<th>A-N</th>
<th>O-U</th>
<th>V-Z</th>
</tr>
</thead>
<tbody>
<tr>
<td>eloqua</td>
<td>o365</td>
<td>verified</td>
</tr>
<tr>
<td>firewall</td>
<td>osx</td>
<td>vnc</td>
</tr>
<tr>
<td>helpdesk</td>
<td>public</td>
<td>windows10</td>
</tr>
<tr>
<td>how-to</td>
<td>rdp</td>
<td></td>
</tr>
<tr>
<td>howto</td>
<td>software</td>
<td></td>
</tr>
<tr>
<td>instruction</td>
<td>thunderbird</td>
<td></td>
</tr>
<tr>
<td>internal</td>
<td>tickets</td>
<td></td>
</tr>
<tr>
<td>laptop</td>
<td>unverified</td>
<td></td>
</tr>
<tr>
<td>lynda</td>
<td>updates</td>
<td></td>
</tr>
</tbody>
</table>

Recently updated articles

- **Computer Setup and Services**
  - about 5 hours ago • updated by Matthew Davidson • view change

- **Instructional Spaces and Requests**
  - Aug 20, 2019 • updated by Melissa Medina-Razzaque • view change

- **CNS Office of Information Technology UPDATES**
  - Aug 19, 2019 • updated by Melissa Medina-Razzaque • view change

- **Requesting Network Access**
  - Aug 19, 2019 • created by Melissa Medina-Razzaque

- **Employee Enter and Exit Forms**
  - Aug 19, 2019 • updated by Melissa Medina-Razzaque • view change

- **Employee Off Boarding Process**
  - Aug 08, 2019 • created by Matthew Davidson

- **Admin Responsibility Matrix**
  - Aug 07, 2019 • updated by Melissa Medina-Razzaque • view change

- **Campus AUP and IRUS and other relevant policies**
  - Aug 07, 2019 • updated by Melissa Medina-Razzaque • view change

- **Chat**
  - Aug 07, 2019 • updated by Matthew Davidson • view change

- **Employee Enter and Exit Forms**
  - Jul 29, 2019 • updated by Matthew Davidson • view change

- **Software Center**
 Jul 15, 2019 • updated by Matthew Davidson • view change
Instructional Use Laptop program
Jun 15, 2019 • updated by Matthew Davidson • view change
Managing Files
Jun 03, 2019 • created by Matthew Davidson
Submitting Jobs on Lonestar5 and Stampede2
Jun 03, 2019 • created by Matthew Davidson
Job Accounting (Allocations)
Jun 03, 2019 • created by Matthew Davidson