Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

<table>
<thead>
<tr>
<th>A-N</th>
<th>O-U</th>
<th>V-Z</th>
</tr>
</thead>
<tbody>
<tr>
<td>eloqua</td>
<td>o365</td>
<td>verified</td>
</tr>
<tr>
<td>firewall</td>
<td>osx</td>
<td>vnc</td>
</tr>
<tr>
<td>helpdesk</td>
<td>public</td>
<td>windows10</td>
</tr>
<tr>
<td>how-to</td>
<td>rdp</td>
<td></td>
</tr>
<tr>
<td>instruction</td>
<td>software</td>
<td></td>
</tr>
<tr>
<td>internal</td>
<td>thunderbird</td>
<td></td>
</tr>
<tr>
<td>laptop</td>
<td>tickets</td>
<td></td>
</tr>
<tr>
<td>lynda</td>
<td>unverified</td>
<td></td>
</tr>
</tbody>
</table>

Recently updated articles

- **Astronomy Computer Lab**
  Oct 07, 2019 • updated by Matthew Davidson • view change

- **Department Purchasing Workflow**
  Oct 02, 2019 • updated by Matthew Davidson • view change

- **FileMaker**
  Oct 02, 2019 • updated by Melissa Medina-Razzaque • view change

- **Employee Off Boarding Process**
  Sep 27, 2019 • updated by Matthew Davidson • view change

- **Employee Enter and Exit Forms**
  Sep 27, 2019 • updated by Matthew Davidson • view change

- **Hardware Specification Requirements**
  Sep 26, 2019 • updated by Matthew Davidson • view change

- **Computer Setup and Services**
  Sep 03, 2019 • updated by Matthew Davidson • view change

- **Instructional Spaces and Requests**
  Aug 20, 2019 • updated by Melissa Medina-Razzaque • view change

- **CNS Office of Information Technology UPDATES**
  Aug 19, 2019 • created by Melissa Medina-Razzaque

- **Requesting Network Access**
  Aug 19, 2019 • created by Melissa Medina-Razzaque