Access UTVM (phone or web)

**Telephone Access**

If you are accessing a new account for the first time see the home page, [Getting Started](#). To access by phone after it is initialized:

**From your UTVM phone:**

1. Dial the service code #71, or 2-UTVM (2-8886).
2. Enter your PIN followed by the # sign.

   *Note: To check a mailbox on another phone to which you have been given access (such as your department's main line), dial in as above, but **do not enter** your PIN. Instead, press the star key to be prompted for a mailbox number, then follow the prompts to log into the other mailbox.*

**From another phone:**

1. Dial the UTVM access number, 512 232-UTVM (8886). (On campus, dial 2-8886.)
2. At the mailbox prompt, enter your mailbox number followed by the # sign. **NOTE:** If prompted for a PIN (meaning the line you are on has its own UTVM account), press the star key to be prompted for the mailbox number.
3. Enter your PIN and press the # sign.

   *You can also reach your mailbox by dialing your own telephone number (or direct line), waiting for the greeting to begin playing, and pressing * . UTVM will prompt for your PIN. If you press * again, UTVM will prompt for a mailbox number and a PIN.*

**SEE ALSO:**

[Telephone Menu Diagram](#), which shows your options when logged in by telephone; contains downloadable versions.

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**Web Access**

Your login is exactly the same as the telephone login, using your five-digit phone number and the new PIN you chose when logging in by phone the first time.

Using any standard web browser, go to [voicemail.its.utexas.edu](http://voicemail.its.utexas.edu), enter your mailbox number and PIN and click Login.

**SEE ALSO:**

[Settings (GUI)](#)

[Supported Web Browsers](#)

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