Videoconferencing

What is videoconferencing?

- Videoconferencing is the communication between you and a classmate, professor, or guest lecturer who is not able to physically attend the class or meeting for whatever reason.
- Videoconferencing can be done in special videoconferencing rooms or by installing a client on a computer.
- Videoconferencing requires a camera, microphone, and speakers.
- Regular voice conferencing can be done with a separate phone.

What videoconferencing services are available in the College of Education?

- Zoom

What videoconferencing rooms are available for use?

- SZB 323 - Distance Learning Classroom
- SZB 360A - EDA Admin Office: SZB 348
- SZB 505 – C&I Large Seminar Room
- BEL 546F – KHE Videoconference Room

What do you need to videoconference in non-videoconferencing rooms?

- Laptop
- High-speed internet
- Webcam, speakers and microphone (most laptops have this built-in)

What videoconferencing equipment is available in the College of Education?

- Logitech Videoconferencing Kit
- Yamaha “Skype” Speakers

- Good addition if you are using the video conferencing “Skype” Laptop or if you are using your own computer
- Acts as a speaker and microphone
- Provides a better quality call than the built in components of a laptop

How to request videoconferencing?

- To request videoconferencing, the first step is to submit a help ticket to help@edb.utexas.edu.
- In this ticket it is important that you include as much of the following information as possible for the remote participant.
  - Name
  - Email address
  - UT eid (if possible)
  - Site name (Organization name)
  - Site location (City, State, Country)
  - Site’s Technical Support Contact (A member of the participants own IT staff)
  - When and Where the call will take place