Infrastructure Maintenance Schedule

In order to keep our infrastructure at top performance, certain systems from time-to-time must be temporarily taken offline for maintenance. To keep service interruptions to a minimum, the College of Communication Data Center has implemented a scheduled maintenance policy for college wide services.

Monthly Maintenance:

Regular maintenance is schedule to begin on the 4th Tuesday of every month. The maintenance window is scheduled to begin at 10:00am and will be complete by 5pm on the same day. This maintenance will include implementing the latest security related patches for our server operating systems and applications.

Semesterly Maintenance:

This maintenance schedule will be performed on the 4th Tuesday of December and May. The maintenance window is scheduled to begin at 10:00am and be complete by 5:00pm the same day. This maintenance will include implementing any new features, software enhancements, and hot fixes along with security patches.

Annual Maintenance:

This maintenance schedule will be performed on the 4th Tuesday of May. The maintenance window is scheduled to begin at 8:00am and will be complete by 5:00pm the same day. This maintenance will include software upgrades, hardware upgrades, operating system upgrades, new features, software enhancements, and hot fixes along with security patches.

Extended outages or maintenance outside of these schedules will be announced in advance on the comm-outages email list, along with the details of the scheduled maintenance. Please opt-in to the comm-outages email list, and you will be notified of any outages that occur in the College of Communication.

Notification via the COMM-OUTAGES email list:

If you would like to be informed of outages, whether scheduled or otherwise, please subscribe to the COMM-OUTAGES email list by signing up at https://utlists.utexas.edu/sympa/info/comm-outages (click “Subscribe”).