Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

A-N
- eloqua
- firewall
- helpdesk
- how-to
- instruction
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Recently updated articles

- Astronomy Computer Lab
  Mar 31, 2020 • updated by Matthew Davidson • view change
- Computer Setup and Services
  Mar 10, 2020 • updated by Andrew Djuplin • view change
- CNS IT Disaster Recover Plan
  Mar 09, 2020 • created by Melissa Medina-Razzaque
- General Networks Connection
  Mar 05, 2020 • updated by Matthew Davidson • view change
- Department Purchasing Workflow
  Feb 07, 2020 • updated by Matthew Davidson • view change
- FileMaker
  Oct 02, 2019 • updated by Melissa Medina-Razzaque • view change
- Employee Off Boarding Process
  Sep 27, 2019 • updated by Matthew Davidson • view change
- Employee Enter and Exit Forms
  Sep 27, 2019 • updated by Matthew Davidson • view change
- Hardware Specification Requirements
  Sep 26, 2019 • updated by Matthew Davidson • view change
- Computer Setup and Services
  Sep 03, 2019 • updated by Matthew Davidson • view change
- Instructional Spaces and Requests