Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

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Recently updated articles

- **How To: Duo Two-Factor Authentication**
  about an hour ago • updated by Margie Athol • view change

- **Astronomy Computer Lab VNC Connection**
  Aug 28, 2020 • updated by Matthew Davidson • view change

- **Connecting to the UT VPN**
  Aug 28, 2020 • updated by Margie Athol • view change

- **PMA Firewall**
  Aug 25, 2020 • updated by Matthew Davidson • view change

- **How To: Resource Email Accounts**
  Aug 05, 2020 • created by Margie Athol

- **Astronomy Computer Lab**
  Mar 31, 2020 • updated by Matthew Davidson • view change

- **Computer Setup and Services**
  Mar 10, 2020 • updated by Andrew Djuplin • view change

- **CNS IT Disaster Recover Plan**
  Mar 09, 2020 • created by Melissa Medina-Razzaque

- **General Networks Connection**
  Mar 05, 2020 • updated by Matthew Davidson • view change

- **Department Purchasing Workflow**
  Feb 07, 2020 • updated by Matthew Davidson • view change

- **FileMaker**
  Oct 02, 2019 • updated by Melissa Medina-Razzaque • view change
Employee Off Boarding Process
Sep 27, 2019 • updated by Matthew Davidson • view change

Employee Enter and Exit Forms
Sep 27, 2019 • updated by Matthew Davidson • view change

Hardware Specification Requirements
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Computer Setup and Services
Sep 03, 2019 • updated by Matthew Davidson • view change