Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions
- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?
- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources
- Coming Soon!

Browse by topic

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Recently updated articles
- How To: Duo Two-Factor Authentication
  about 2 hours ago • updated by Margie Athol • view change
- Astronomy Computer Lab VNC Connection
  Aug 28, 2020 • updated by Matthew Davidson • view change
- Connecting to the UT VPN
  Aug 28, 2020 • updated by Margie Athol • view change
- PMA Firewall
  Aug 25, 2020 • updated by Matthew Davidson • view change
- How To: Resource Email Accounts
  Aug 05, 2020 • created by Margie Athol
- Astronomy Computer Lab
  Mar 31, 2020 • updated by Matthew Davidson • view change
- Computer Setup and Services
  Mar 10, 2020 • updated by Andrew Djuplin • view change
- CNS IT Disaster Recover Plan
  Mar 09, 2020 • created by Melissa Medina-Razzaque
- General Networks Connection
  Mar 05, 2020 • updated by Matthew Davidson • view change
- Department Purchasing Workflow
  Feb 07, 2020 • updated by Matthew Davidson • view change
- FileMaker
  Oct 02, 2019 • updated by Melissa Medina-Razzaque • view change
Employee Off Boarding Process  
Sep 27, 2019 • updated by Matthew Davidson • view change

Employee Enter and Exit Forms  
Sep 27, 2019 • updated by Matthew Davidson • view change

Hardware Specification Requirements  
Sep 26, 2019 • updated by Matthew Davidson • view change

Computer Setup and Services  
Sep 03, 2019 • updated by Matthew Davidson • view change