Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Recently updated articles

- Connecting to the UT VPN
  11 minutes ago • updated by Margie Athol • view change

- How To: Duo Two-Factor Authentication
  about 5 hours ago • updated by Margie Athol • view change

- Zoom: Creating and Launching Polls
  Sep 11, 2020 • created by Margie Athol

- Astronomy Computer Lab VNC Connection
  Aug 28, 2020 • updated by Matthew Davidson • view change

- PMA Firewall
  Aug 25, 2020 • updated by Matthew Davidson • view change

- How To: Resource Email Accounts
  Aug 05, 2020 • created by Margie Athol

- Astronomy Computer Lab
  Mar 31, 2020 • updated by Matthew Davidson • view change

- Computer Setup and Services
  Mar 10, 2020 • updated by Andrew Djuplin • view change

- CNS IT Disaster Recover Plan
  Mar 09, 2020 • created by Melissa Medina-Razzaque

- General Networks Connection
  Mar 05, 2020 • updated by Matthew Davidson • view change

- Department Purchasing Workflow
  Feb 07, 2020 • updated by Matthew Davidson • view change

- FileMaker