Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

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Recently updated articles

(Draft) Instructional Spaces and Requests
Sep 21, 2020 • created by Seokhyun Baek

Instruction Resources
Sep 21, 2020 • created by Seokhyun Baek

(Draft) Two Factor Authentication
Sep 21, 2020 • created by Seokhyun Baek

(Draft) Submitting a Helpdesk Ticket
Sep 21, 2020 • created by Seokhyun Baek

(Draft) Computer Setup and Services
Sep 21, 2020 • created by Seokhyun Baek

New to UT/CNS, General CNS IT Resources
Sep 21, 2020 • created by Seokhyun Baek

(Draft) Common Mac Fixes
Sep 21, 2020 • created by Seokhyun Baek

(Draft) Hardware Specification Requirements
Sep 21, 2020 • created by Seokhyun Baek

(Draft) Campus AUP and IRUS and other relevant policies
Sep 21, 2020 • created by Seokhyun Baek

General IT Resources (not CNS specific)
Sep 21, 2020 • updated by Seokhyun Baek • view change

How To: Duo Two-Factor Authentication
Sep 18, 2020 • updated by Margie Athol • view change

Connecting to the UT VPN
Sep 17, 2020 • updated by Margie Athol • view change

Zoom: Creating and Launching Polls
Sep 11, 2020 • created by Margie Athol

Astronomy Computer Lab VNC Connection
Aug 28, 2020 • updated by Matthew Davidson • view change

PMA Firewall
Aug 25, 2020 • updated by Matthew Davidson • view change