Jamf Pro for LAITS

LAITS has begun migrating faculty and staff Mac computers to new computer management software called Jamf Pro. Jamf Pro has been 100% focused on Apple management for 17 years, leveraging native Apple technology to manage macOS, iOS, tvOS, and iPadOS. Their exclusive Apple focus keeps Jamf in lockstep with Apple releases to deliver same-day operating system compatibility (otherwise known as same day support) so LAITS and the customers we support can take immediate advantage of the new productivity and management features Apple releases.

Jamf Pro allows LAITS to provide our customers with:

- **Improved Hardware Deployment**
  Through a streamlined integration with Apple School Manager, LAITS can better manage and provision Apple hardware for our customers. New workflows will improve security and privacy for end users.

- **Distribute Apps and Books**
  Apple School Manager allows LAITS to purchase and distribute apps and books in bulk from the Apple’s App Store. This means that LAITS can easily revoke and reassign applications, saving time and repurchasing costs as customer needs change.

- **Streamline Inventory Data**
  LAITS will be able to automatically collect inventory data to ensure we always have current and accurate device information.

- **Tailor Device Functionality**
  Based on inventory data, we can tailor management tasks to the needs of customer groups.

- **Protect Devices and Privacy**
  LAITS will be able to update to new (and inherently safer) apps and software on devices, and turn on Lost Mode to lock, locate and recover lost or stolen devices.

- **iOS, tvOS, and iPadOS Support**
  In addition to macOS, LAITS can now manage iPhones, Apple TVs, and iPads.

- **Self Service**
  LAITS now provides a Self Service portal to our customers where users can install pre-approved software without administrator credentials. Customers will be able to submit apps and applications for review and once approved, have them added to Self Service. Self Service can also be customized for departments or teams with printers, specialized or unique applications, licensed applications, and bookmarks so that end users can have the tools they need on demand.

**Self Service**

The Self Service application is located in the Applications directory in macOS (/Applications) and it can also be opened with LaunchPad (as shown below). To open just double-click on the application in Applications folder or click on the icon in Launchpad.

1. **Open Self Service**
Self service will list any applications scoped to the computer. The list varies as it is customized based on a department or groups' specific needs.
2. Login to Jamf Self Service
3. When you sign-in to Self Service, you will see a list of applications (the list may look slightly different based on permissions).

4. Clicking on the icon of a policy in Self Service will bring up the description for said policy.

**macOS App Store (VPP) Apps in Self Service**

Mac App Store apps purchased through Apple's Volume Purchase Program (VPP) behave a bit differently than other applications. LAITS will "buy" macOS App Store app licenses in Apple School Manager. Jamf Pro allows LAITS to then distribute Mac App Store apps directly to computers and users do not need to provide an Apple ID. Anyone using the computer can access apps distributed to the computer.

With VPP-managed distribution for computers, Jamf Pro can be used to automatically update apps on computers. Apps distributed directly to computers do not appear in the user's own Mac App Store purchase history.
Create gorgeous spreadsheets with Numbers for Mac. Get started with one of many Apple-designed templates for your home budget, checklist, invoice, mortgage calculation and more. Add tables, charts, text, and images anywhere on the freeform canvas. As soon as you start typing a formula, you’ll get instant suggestions and built-in help for the over 250 powerful functions. Animate your data with new interactive columns, bar, scatter, and bubble charts. Easily filter through large tables. Automatically format cells based on numbers, text, dates, and durations with new conditional highlighting. And with an all-new calculation engine, Numbers is faster.