Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

A-H
- authentication
- duo
- eloqua
- email
- exchange
- firewall
- helpdesk
- how-to
- howto

I-Q
- instruction
- internal
- laptop
- license
- lynda
- meeting
- o365
- office365
- osx
- public

R-V
- rdp
- software
- thunderbird
- tickets
- two-factor
- unverified
- updates
- verified
- vnc
- vpn

W-Z
- webinar
- windows10
- zoom
- zoom-poll

Recently updated articles

Remote Access and Remote Login
Nov 24, 2020 • updated by Margie Athol • view change

PMA Firewall
Nov 18, 2020 • updated by Matthew Davidson • view change

Computer Setup and Services
Nov 10, 2020 • updated by Matthew Davidson • view change

How To: Resource Email Accounts
Nov 09, 2020 • updated by Margie Athol • view change

Archive
Oct 21, 2020 • updated by Seokhyun Baek • view change

TACC Services for CNS Faculty
Oct 21, 2020 • updated by Seokhyun Baek • view change

Services
Oct 21, 2020 • updated by Seokhyun Baek • view change

Self Service (CNS App Store, Software Center)
Oct 21, 2020 • updated by Seokhyun Baek • view change

Security (Device Hardening Requirements)
Oct 21, 2020 • updated by Seokhyun Baek • view change

New to UT/CNS, General CNS IT Resources
Oct 21, 2020 • updated by Seokhyun Baek • view change

Networking