Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Browse by topic

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Recently updated articles

- **PMA Firewall**
  - Jan 04, 2021 • updated by Matthew Davidson • view change

- **How To: Duo Two-Factor Authentication**
  - Jan 04, 2021 • updated by Margie Athol • view change

- **How To: Resource Email Accounts**
  - Dec 18, 2020 • updated by Margie Athol • view change

- **Connecting to the UT VPN**
  - Dec 14, 2020 • updated by Margie Athol • view change

- **Requesting Network Access**
  - Nov 30, 2020 • updated by Matthew Davidson • view change

- **VRF Networks**
  - Nov 30, 2020 • updated by Matthew Davidson • view change

- **Remote Access and Remote Login**
  - Nov 24, 2020 • updated by Margie Athol • view change

- **Computer Setup and Services**
  - Nov 10, 2020 • updated by Matthew Davidson • view change

- **Archive**
  - Oct 21, 2020 • updated by Seokhyun Baek • view change

- **TACC Services for CNS Faculty**
  - Oct 21, 2020 • updated by Seokhyun Baek • view change

- **Services**
  - Oct 21, 2020 • updated by Seokhyun Baek • view change
Self Service (CNS App Store, Software Center)
Oct 21, 2020 • updated by Seokhyun Baek • view change

Security (Device Hardening Requirements)
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New to UT/CNS, General CNS IT Resources
Oct 21, 2020 • updated by Seokhyun Baek • view change

Networking
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