Windows Updates

Information Security Office Compliance

https://security.utexas.edu/content/min-security-standards | Systems > Minimum Standards > 4.5. System Hardening > 4.5.2

"Operating system and application services security patches are installed expediently (e.g., 30-days) and in a manner consistent with change management procedures. Products that no longer receive security updates from the vendor (e.g., unsupported) are not authorized."

CVE-2021-34527 PrintNightmare

If you're here to remediate for PrintNightmare, skip to the last step at the bottom of the page (Press Check online for updates from Microsoft Update if you have the option to get any additional updates you might need.)

How to determine your Windows Update options

CNS IT may have worked with you to install software that lets us manage security and software updates. If you can't find Software Center in the first step under PCs with Manage Software Updates below, move on to the All Other PCs update section below.

To check for Windows Updates on a PC with our management software:
First, open your Start Menu and search for Software Center.
On the left, click on Device Compliance and press Check Compliance. You should see the Compliance Status - Last Checked time update as confirmation that this was successful.
Click on the **Updates** tab on the left. The **Status** column here will give you information about the updates your PC may still need.

Some common codes are:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Required</td>
<td>Updates can be installed by selecting them and pressing <strong>Install</strong></td>
</tr>
<tr>
<td>Requires Restart</td>
<td>Updates are already installed, but Windows needs to reboot in order to finish applying them. Computers in this state will be considered <strong>Non-Compliant</strong> by the Information Security Office requirements, so please reboot as soon as possible.</td>
</tr>
<tr>
<td>Failed</td>
<td>Something went wrong. Please <strong>Contact the CNS IT Help Desk</strong> if you would like assistance.</td>
</tr>
</tbody>
</table>
Once all updates are installed, and all pending reboots are performed, the **Updates** tab on the left side of **Software Center** won’t show any remaining available updates.

To check for Windows Updates on a PC without our management software:
Begin by clicking on the Start Menu, and search for Updates.
Click on **Check for Updates**. If you haven't previously reconfigured any update settings, Windows should begin to download and install available updates.
Once updates are installed, Windows will probably require a reboot to finish applying them. Computers in this state will be considered **Non-Compliant** by the Information Security Office requirements, so please reboot as soon as possible.
Once all updates are installed and all pending reboots are performed, pressing **Check for Updates** should confirm that your system is up-to-date.

Press **Check online for updates from Microsoft Update** if you have the option to get any additional updates you might need.
If you see any errors and need help resolving them, please Contact the CNS IT Help Desk for assistance.