Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Public Knowledge Base for the College of Natural Sciences Office of Information Technology.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Recently updated articles

- How to Update Your CNS Directory Profile
  Jun 10, 2022 • updated by Christine Sinatra • view change

- How to Update Your CNS Directory Profile
  Jun 09, 2022 • updated by Douglas Addison • view change

- How to Update Your CNS Directory Profile
  May 12, 2022 • created by Melissa Medina-Razzaque

- Semester Communication
  Apr 27, 2022 • updated by Melissa Medina-Razzaque • view change

- Change and Deploy Log
  Apr 13, 2022 • updated by Douglas Addison • view change

- Adding and configuring landing page menus
  Mar 23, 2022 • updated by Douglas Addison • view change

- Adding a Site-wide Alert Message
  Mar 23, 2022 • created by Douglas Addison

- How to Upload Screenshots to ServiceNow
  Mar 18, 2022 • updated by Margie Athol • view change

- How To: Resource Email Accounts
  Mar 09, 2022 • updated by Margie Athol • view change

- How to Migrate Google Drive data to UTBox
  Mar 08, 2022 • updated by Melissa Medina-Razzaque • view change

- How To
  Mar 08, 2022 • updated by Douglas Addison • view change