Upgrade EID

- You should already have claimed a UT EID when you applied for employment. You may have also upgraded your UT EID during orientation. If you have not done so, then, please follow these EID upgrade instructions. An upgraded EID means you have verified your identity and also granted legal signature authority to your EID. An upgraded EID is needed to make payments to What I Owe, and access other services that work with sensitive data.
- If you forgot your EID or need to change its password, please see the EID self help page.

Set up Duo

- If you have not already installed Duo on your mobile device and configured it for multi-factor authentication, then please follow these Duo setup instructions. If you already set up Duo and just need to add or remove a new mobile device or change your settings, you can go directly to the Duo registration portal.

Set up Wi-Fi

- For Wi-Fi networking on campus, students, faculty, and staff are required to use the utexas Wi-Fi and not utguest, which is only for visitors. Utexas Wi-Fi requires you to log onto the network using your EID; utguest does not. You can follow these Wi-Fi setup instructions to configure your laptop and mobile device to use utexas and forget utguest. If you accidentally use utguest while on campus you will not be able to access some important UT online services, and your connection to the Internet will be much slower.

Set up email

- Set Office 365 email address
  - You should already have had an Office 365 mailbox automatically created for you prior to your first day of employment. It's default email address takes the form (firstname).(lastname)@mccombs.utexas.edu.
- Update official email address
  - As an employee, you are required to use a university provided email address to conduct all university business and list a university email address in the directory. You can update your official email address if needed in Workday.
- For more information about this email policy please see Complying with Policy on Official Work Email Addresses.

Install Software

- Most software you need should already be installed on your computer. If you need additional software please submit a support request.

Configure file storage

- One Drive
- Box

Checkout online apps

Logon Accounts

At UT, when you are prompted to log into some application or system your login account may take several different forms, but username all will generally be some variation of your EID or official email address, and the password will be the same as your EID password. Very few systems use something completely different from this, and those should explicitly inform you when that is the case.

- UT EID - All UT Faculty, Staff and Students have a UT EID (University of Texas Electronic Identifier). This is used for logging onto most restricted web pages and online applications and to the university Wi-Fi network and VPN. You can manage your EID at https://idmanager.its.utexas.edu/eid_self_help. There you can reset your EID password, change some personal information, and upgrade your EID security assurance among other things.

Sign in with your UT EID

[Your EID]

[Your EID Password]

SIGN IN

I forgot my UT EID or password. I need a UT EID. Help
- **Austin Account** - Your Austin Active Directory Account is used for logging onto computers and accessing certain Windows resources such as Windows Server file shares like Austin Disk. Your Austin AD user name and password are the same as your EID and password, except that the term “AUSTIN” frequently needs to be entered as part of your login name (please expand the image below to see a screenshot of this). If you use a Macintosh or Linux Computer you might not need to use an Austin AD Account to log onto it, but you may be prompted to use your AustinAD account when you connect to certain file shares or other network resources.

- **Office 365 Logon** - Your UTexas Office365 Logon is actually tied to your Austin Active Directory Account, but it uses your email address as the login name instead of your Austin AD user name. This logon is use for all Office 365 services including Outlook email, Teams, One Drive, Share Point, and others. The preferred way to log onto the UTexas UTexas Office365 service is to use [https://office365.austin.utexas.edu/](https://office365.austin.utexas.edu/). This will let you log on using either your EID or Email address. If you bypass the UTexas login portal and go directly to Microsoft's own Office 365 Site, then you will need to specify your UT email address for it to understand you are logging as part of UT. Your office 365 login uses the same password as your EID and Austin AD account.

- **Email and Calendaring**

  UT uses Office 365 Email as its primary email. This also includes personal and shared calendars. All faculty, staff, and students are automatically provisioned with an Office 365 mailbox. A UT branded version of Gmail, called UTmail, is also optionally available. In addition, UT Lists can be used to manage email distribution lists where Office 365 or UTmail will not suffice. Other email options exist for faculty and staff who need to manage official communication or who need specialized types of calendaring features. Please visit the Employees tab to review these.

  - **Office 365 Email** - An a computer, Outlook is the application typically used to check Office 365 email. Some Mac users use Mac Mail instead. You can also check mail online at [https://office365.utexas.edu](https://office365.utexas.edu). McCombs employees automatically receive an Office 365 mailbox when they are hired with an email address in the form of firstname.lastname@mccombs.utexas.edu. Students automatically receive an email address in the form of eid@my.utexas.edu.
**UTmail** - UT Mail is an option Gmail based mailbox that faculty, staff, and students can claim at [https://utmail.utexas.edu](https://utmail.utexas.edu)

**UT Lists** - UT lists is an email list service open to all faculty, staff, and students. You can search for lists and join them or else create your own list at [https://lists.utexas.edu](https://lists.utexas.edu).

**Group Email**

**Files & Storage**

Several options exist for storing and sharing personal and departmental files. Two of the most common options are **UT Box** and **Office 365 OneDrive**. **UTBackup** is also used for keeping files backup up.

- **UT Box** - UT Box is the UT subscription for [Box.com](https://utexas.app.box.com). It provides a web interface for uploading and sharing files within UT and with people outside of UT. It can also synchronize with a local Box folder if you want to keep offline copies of files. To log onto the web interface for UT Box use [https://utexas.app.box.com](https://utexas.app.box.com) and log on with your EID. It is one of two cloud storage approved to store any kind of university confidential data (a personal Box account is not approved for any UT data).

- **OneDrive** - OneDrive is not a stand-alone service. It is available as part of Office 365 and integrates with many Office 365 applications such as Word, Excel, Teams, Outlook, and SharePoint. It can also synchronize with a local OneDrive folder if you want to keep offline copies of files. To log onto the web interface for OneDrive use [https://office365.austin.utexas.edu/](https://office365.austin.utexas.edu/) and log on with your EID. It is one of two cloud storage approved to store any kind of university confidential data (a personal Office 365 account is not approved for any UT data).

- **UTBackup** - UTBackup is UT’s subscription to the [Code42.com](https://code42.com) cloud backup service. It is configured for all McCombs desktops and laptops. The UTBackup interface and previously backup files can be accessed through the Code 42 application on your computer.

**Software**

- For a list of all software available at the McCombs School of Business, please visit our [software wiki](https://softwarewiki). Some of the more important software we use can be acquire from the following sources either at no additional cost or at an educational discount.
  - Azure Dev Tools for Education
  - Campus Computer Store
  - ITS Software Distribution Services

- The College of Natural Sciences also runs a Statistical Application Terminal Server open to all university faculty, staff, and students. For more information about this, please visit [https://stat.utexas.edu/training/stat-apps-server](https://stat.utexas.edu/training/stat-apps-server).

- Online versions of many Microsoft applications can be used at [https://office365.utexas.edu](https://office365.utexas.edu).