Welcome to the CNS OIT Public Wiki

The purpose of this wiki: To provide self-help information to the CNS community to quickly resolve technical issues without CNS OIT intervention, and document processes to request information and assistance from CNS OIT.

Frequently asked questions

- How to Submit a Ticket?
- Policies, policies, policies!
- More Coming Soon!

Need more help?

- CNS Help Desk
- CNS OIT
- CNS OIT blog
- Request an article

Other resources

- Coming Soon!

Browse by topic

A-G

- authentication
- box
- canvas
- duo
- email
- exchange
- export
- firewall
- googledrive

H-N

- helpdesk
- howto
- how-to
- instruction
- internal
- laptop
- license
- lynda
- meeting

O-T

- o365
- office365
- osx
- public
- rdp
- software
- thunderbird
- tickets
- two-factor

U-Y

- unverified
- updates
- utbox
- utmail
- verified
- vnc
- vpn
- webinar
- windows10

Z

- zoom
- zoom-poll

Recently updated articles

- ChemDraw/ChemOffice+
  Nov 28, 2022 • updated by Margie Athol • view change

- NDSR Run Guidance
  Nov 10, 2022 • created by Rob Shelton

- Instructional Use Laptop program
  Nov 02, 2022 • updated by Melissa Medina-Razzaque • view change

- How To: Resource Email Accounts
  Oct 19, 2022 • updated by Margie Athol • view change

- How to Configure Office 365 in Thunderbird
  Oct 17, 2022 • updated by Margie Athol • view change

- How to Configure Office 365 in Thunderbird
  Oct 13, 2022 • updated by Andrew Djuplin • view change

- macOS Updates and Upgrades
  Oct 12, 2022 • updated by Margie Athol • view change

- How to Configure Office 365 in Mail on macOS
  Oct 12, 2022 • updated by Margie Athol • view change

- Boilerplate Change and Deploy Log
  Aug 23, 2022 • updated by Douglas Addison • view change

- How to Update Your CNS Directory Profile
  Jul 14, 2022 • updated by Marc G Airhart • view change

- How to Update Your CNS Directory Profile
  Jun 29, 2022 • updated by Christine Sinatra • view change

- Content Components Guide
  Jun 22, 2022 • updated by Douglas Addison • view change

- How to Update Your CNS Directory Profile