Classroom Training Schedule

Classroom sessions will be held on selected subjects.

All-staff Salesforce Kickoff - Ohana Party

- **September 24, 2018 from 12:30am to 3pm**

Alamo Room

A Hawaiian lunch will be served. Check out the Agenda for more information. No laptops! We're going to eat, discuss and watch some videos.

Audience: All staff.

Salesforce Basics

Two sessions! Pick which one you want to attend!

- **October 4, 2018 from 2pm - 4pm**
- **October 18, 2018 from 2pm - 4pm**

Alamo Room

We will go through several of the modules within "Sell Lightning Fast with Sales Cloud" and discuss how Salesforce will be used by CII.

Check out the Agenda for more information.

https://trailhead.salesforce.com/trails/lex_end_user

Audience: Senior staff are encouraged to attend, other staff are required. Bring your laptops because we will use a combination of Trailhead and instructor-led instruction.

Duplicate Management

- **Date TBA 2pm - 3:30pm**

CII Conference Room 2.502

Duplicate Management.

Audience: All staff who will regularly add contacts and accounts.

Training Format: 90 minute class sessions to be scheduled - take class together and discuss. Bring your laptops because we will use a combination of Trailhead and instructor-led instruction.