

Student Grievance Procedures

It is hoped that most problems encountered by students can be resolved through informal discussion between the parties involved. If informal discussion does not resolve the issue, there are other means available.

- All grievances are handled using the procedure described in the [Graduate School Handbook of Operating Procedures](#). Section E under "Responsibilities and Procedures".
- The [Office of the Ombudsman](#) provides services to the university's student body by assisting students who have "university-related complaints of a non-legal nature." Such assistance includes but is not limited to conducting an impartial investigation of concerns, offering neutral advice and providing mediation.
- The Office of the Dean of Students offers [Legal Services for Students](#) and can provide advice on legal matters, such as landlord-tenant disputes.
- Grievances concerning any form of discrimination are to be filed with the [Office of the Dean of Students](#)..