

Media services

In-person Teaching and Virtual Classroom Support

Find out what technology is in your classroom and how to use it.

Go to the UT Austin - [Classroom Database](#)

[AirMedia](#)

[Panopto](#) - Lecture Capture

[Zoom Resources](#)

[Avoid issues inside a Zoom Room equipped classroom](#)

[Classroom Request Forms](#)

Still need help?

For McCombs faculty, please contact Media Services via email or phone:

- Email [PanoptoHelp](#), [ZoomHelp](#)
- Call 512-232-6679 (GSB/CBA) and 512-232-4646 (RRH)

For all other UT faculty, please contact your respective college or school

UT Remote Teaching One-on-One Help

If you need one-on-one help, UT is offering remote office hours. Please visit the UT Canvas team Remote Teaching Resources page

- <https://utexas.instructure.com/courses/633028/pages/office-hours-and-workshops>

This site has a large collection of remote teaching tutorials as well as webinar training courses. You may register for UT Canvas team Zoom webinars on topics such as GradeScope, Proctorio Remote Proctoring, Zoom User Training, and more

Student Emergency Services

Student Emergency Services provides assistance, intervention, and referrals to support students navigating challenging or unexpected issues that impact their well-being and academic success.

Personal Emergency Situations

In an instance of family emergency, medical or mental health concern, or academic difficulty due to crisis or an emergency situation please have your students visit:

- <https://deanofstudents.utexas.edu/emergency/>

Emergency Tech Support

UT Student Emergency Services at one point was providing emergency tech support to students who needed a computer, phone, or high-speed internet to access remote classes. If your students need such assistance still, please have them get more details and submit a request at:

- <https://deanofstudents.utexas.edu/secure/emergency/fundrequestform.php>
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Remember!

- Bookmark this wiki link for easy access: <https://wikis.utexas.edu/display/MSBTech/Media+services>
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