## Warranty Process for Apple devices with Campus Store - Computize

Warranty Repair Process for: Apple Warranty Repair At Campus Computer (Computize)

1) Check **GSX.Apple.com** for warranty status - info will verify if device remains under warranty



from manufacturer (Apple) -- print spec page

2) Log onto Campus computer web site & navigate to: campuscomputer.com

then select:

1)select: Enter Site for Students, Faculty, Staff



2)select Service & Support Tab at top of heading



3) select Service Repair Order Form



4) print out Service Repair Form & complete: Customer, Equiment & Initial Drop-off fields w/ Customer Signature and leave device with Front desk



Front Desk will supply SRO # for Repair

Check periodically with Front Desk at: 232-3838 for status of repair or

 ${\sf Select: View \ Service \ Status \ Online \ also \ for \ status \ at: } {\color{red} {\bf campus computer.com}}$ 

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