Set up Austin Disk Storage using "What I Owe"

The university offers Austin Disk Storage for all faculty, staff and students at a cost of \$2 per GB per year. Faculty and staff have the ability to pay for Austin Disk Storage on a UT account or out of their own funds using the University's What I Owe service. Students only have the option of using What I Owe. This page only explains how to acquire Austin Disk Storage using What I Owe.

If you already have Austin Disk Storage and have questions about how to use it please visit the Austin Disk Storage FAQ page at https://www.utexas.edu/its/help/storage.



Quick Links

Austin Disk Services page: https://www.utexas.edu/its/storage

Your account page for ITS services: https://utdirect.utexas.edu/its/account/services_overview.WBX

- 1. Go to https://www.utexas.edu/its/storage/index.php and read about the service.
- 2. On that page click the link to "purchase disk space online" under the Cost section.

Austin Disk Services



Overview

Austin Disk Services is a highly available, easy to use, and secure online storage and sharing service, available to all current University of Texas at Austin faculty, students, and staff. This service enables users to store and share files from multiple operating systems, synchronize folders, and maintain a consistent interface from Windows machines using redirected folders.

Features

- Meets the minimum standards set by ISO for storing <u>Category I Data</u> using IPSec, secure WebDAV, or SFTP to connect. Please see the <u>SLA</u> before storing protected research data on Austin Disk
- Automatically synchronize work you do offline with austin.utexas.edu any time you log on with the
 Offline Folders feature of Microsoft Windows
- Automatically backs up your files three times per day to ensure your data is secure
- Supports end-user recovery of backups with compatible clients

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Cost

Effective September 1, 2013, the cost for individual Austin Disk shares will be \$2.00 per GB per year, a drop from the previous \$2.80 per GB per year. Individuals on purchase disk space online on 1 GB increments, up to 20 GB. Departments can also purchase disk space online of the minimum allocation of 50 GB, at an annual rate of \$140 per 50 GB allotment.

Q We Can Help

Get help from an expert at the ITS Help Desk!

* Call us at 512-475-9400

* Submit a help request online

We also have a walk-in service in the first floor lobby of the Flawn Academic Center (FAC). Stop by and let us help you!

Related Resources

Central Storage Project

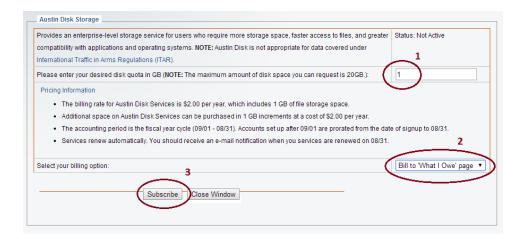
WebSpace

Windows Services Account

- The ITS Rules and Regulation page will appear (https://utdirect.utexas.edu/its/account/user_agreement.WBX). Review the usage agreement for ITS services and click the I Agree button.
- 4. The next page will show the ITS service available to you. Click the Add Service button next to the Austin Disk Storage service.



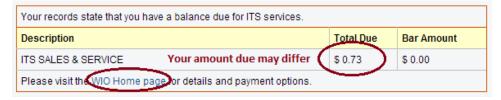
5. On the Service Details page select the amount of storage space you want. If you are only using Austin Disk for use in McCombs computer labs, then 1GB will be sufficient in most cases, but you can purchase up to 20 GB if you wish. 1 GB will cost you only 2\$ per year. Select "Bill to 'What I Owe' page" as your billing option, then click **Subscribe**.



6. The window should update showing that the service is now pending payment. Click the Close Window button.



7. You will be returned to the Account Services Page. Austin Disk Storage should show a status of pending payment and you should see a note at the time of the screen informing you how much payment is due along with a link to the What I Owe page (https://utdirect.utexas.edu/acct/rec /wio/wio_home.WBX). Since annual payments are due September 1 each year, the amount actually due now will be prorated from September 1.



8. On the What I Owe page, select your preferred method of payment and complete the payment process.



YOU'RE DONE! One payment has been completed your Austin Disk Storage will be active. You can return to https://utdirect.utexas.edu/its/account/services_overview.WBX at any time to check the status of this and other services or modify your storage space or cancel the service.