

Set up Austin Disk Storage using "What I Owe"

The university offers Austin Disk Storage for all faculty, staff and students at a cost of \$2 per GB per year. Faculty and staff have the ability to pay for Austin Disk Storage on a UT account or out of their own funds using the University's [What I Owe](#) service. Students only have the option of using What I Owe. This page only explains how to acquire Austin Disk Storage using What I Owe.

If you already have Austin Disk Storage and have questions about how to use it please visit the Austin Disk Storage FAQ page at <https://www.utexas.edu/its/help/storage>.



Quick Links

Austin Disk Services page: <https://www.utexas.edu/its/storage>

Your account page for ITS services: https://utdirect.utexas.edu/its/account/services_overview.WBX

1. Go to <https://www.utexas.edu/its/storage/index.php> and read about the service.
2. On that page click the link to "*[purchase disk space online](#)*" under the Cost section.

Austin Disk Services

Overview Help SLA

Overview

Austin Disk Services is a highly available, easy to use, and secure online storage and sharing service, available to all current University of Texas at Austin faculty, students, and staff. This service enables users to store and share files from multiple operating systems, synchronize folders, and maintain a consistent interface from Windows machines using redirected folders.

Features

- Meets the minimum standards set by ISO for storing [Category I Data](#) using IPSec, secure WebDAV, or SFTP to connect. Please see the [SLA](#) before storing protected research data on Austin Disk
- Automatically synchronize work you do offline with [austin.utexas.edu](#) any time you log on with the Offline Folders feature of Microsoft Windows
- Automatically backs up your files three times per day to ensure your data is secure
- Supports [end-user recovery of backups](#) with compatible clients

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Cost

Effective September 1, 2013, the cost for individual Austin Disk shares will be \$2.00 per GB per year, a drop from the previous \$2.80 per GB per year. Individuals can [purchase disk space online](#) in 1 GB increments, up to 20 GB. Departments can also [purchase disk space online](#), with a minimum allocation of 50 GB, at an annual rate of \$140 per 50 GB allotment.

We Can Help

Get help from an expert at the [ITS Help Desk](#)!

* Call us at 512-475-9400

* [Submit a help request online](#)

We also have a walk-in service in the first floor lobby of the Flawn Academic Center ([FAC](#)). Stop by and let us help you!

Related Resources

[Central Storage Project](#)

[WebSpace](#)

[Windows Services Account](#)

3. The ITS Rules and Regulation page will appear (https://utdirect.utexas.edu/its/account/user_agreement.WBX). Review the usage agreement for ITS services and click the **I Agree** button.
4. The next page will show the ITS service available to you. Click the **Add Service** button next to the Austin Disk Storage service.

Add Service	Austin Disk Storage More Info
Provides an enterprise-level storage service for users who require more storage space, faster access to files, and greater compatibility with applications and operating systems.	

5. On the Service Details page select the amount of storage space you want. If you are only using Austin Disk for use in McCombs computer labs, then 1GB will be sufficient in most cases, but you can purchase up to 20 GB if you wish. 1 GB will cost you only 2\$ per year. Select "*[Bill to 'What I Owe' page](#)*" as your billing option, then click **Subscribe**.

Austin Disk Storage

Provides an enterprise-level storage service for users who require more storage space, faster access to files, and greater compatibility with applications and operating systems. **NOTE:** Austin Disk is not appropriate for data covered under International Traffic in Arms Regulations (ITAR).

Status: Not Active

Please enter your desired disk quota in GB (**NOTE:** The maximum amount of disk space you can request is 20GB.):

Pricing Information

- The billing rate for Austin Disk Services is \$2.00 per year, which includes 1 GB of file storage space.
- Additional space on Austin Disk Services can be purchased in 1 GB increments at a cost of \$2.00 per year.
- The accounting period is the fiscal year cycle (09/01 - 08/31). Accounts set up after 09/01 are prorated from the date of signup to 08/31.
- Services renew automatically. You should receive an e-mail notification when you services are renewed on 08/31.

Select your billing option:

6. The window should update showing that the service is now pending payment. Click the **Close Window** button.

Austin Disk Storage

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Status: Pending Payment

Current Usage

Total Quota: 1.0
Used: 0.0
Last Updated:

Please enter your desired disk quota in GB (**NOTE:** The maximum amount of disk space you can request is 20GB.):

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- Services renew automatically. You should receive an e-mail notification when you services are renewed on 08/31.

Select your billing option:

7. You will be returned to the Account Services Page. Austin Disk Storage should show a status of pending payment and you should see a note at the time of the screen informing you how much payment is due along with a link to the What I Owe page (https://utdirect.utexas.edu/acct/rec/wio/wio_home.WBX). Since annual payments are due September 1 each year, the amount actually due now will be prorated from September 1.

Your records state that you have a balance due for ITS services.			
Description		Total Due	Bar Amount
ITS SALES & SERVICE	Your amount due may differ	\$ 0.73	\$ 0.00
Please visit the WIO Home page for details and payment options.			

8. On the What I Owe page, select your preferred method of payment and complete the payment process.

Billing Department	Total Amount	Due Amount	Past Due Amount	Pay Amount
ITS SALES & SERVICE	\$ 0.73	\$ 0.73	Your due amount may differ	\$ 0.00
Totals:	\$ 0.73	\$ 0.73	\$ 0.00	\$ 0.00

I WANT TO PAY BY:

- ☐ Credit Card (Mastercard, Discover, American Express)
- ☐ eCheck (One-Time Payment by Check (More information))
- ☐ Electronic Funds Transfer (Pre-Established Bank Authorization (Update))

9. YOU'RE DONE! One payment has been completed your Austin Disk Storage will be active. You can return to https://utdirect.utexas.edu/its/account/services_overview.WBX at any time to check the status of this and other services or modify your storage space or cancel the service.